



## Community Connector (Gambling)- WOMEN ONLY

***NB: Only women are eligible to apply for this post due to Genuine Occupational Requirement (Schedule 9; Equality Act 2010). The RCA Trust welcomes applications from women from all sectors of the community.***

Salary : £25,000 per annum

Position : Full time post funded for 2 years

Based at RCA Trust Offices : RCA Trust, 8 Ince Street, Paisley, PA1 1HP

**Some evening and weekend work is expected**

Closing date for applications: **29/5/24**

**Application form is available on request from [charning@rcatrust.org.uk](mailto:charning@rcatrust.org.uk)**

**Any questions or queries can be directed to [charning@rcatrust.org.uk](mailto:charning@rcatrust.org.uk)**

The RCA Trust have an exciting opportunity to work collaboratively with our partners the Simon Community, Thrivin' Together and funded by GambleAware to bring women together who have been directly or indirectly affected by gambling harms through the role of a Community Connector. This post is for a **2 year fixed term** and is based in Renfrewshire with the opportunity to work closely with colleagues from other areas. The Community Connector role will be the conduit to support individuals from a range of diverse communities and backgrounds to aid in improving outcomes by building relationships, supporting lived experience and addressing barriers to support that are often experienced by certain demographics.

RCA Trust is a flexible and dynamic organisation with an exciting opportunity to bring together a range of different communities to address issues around gambling harms. It is seeking to recruit a flexible, adaptable individual who can work effectively in a changing environment with a dynamic consumer base. The post-holder will assist the RCA Trust to connect communities on the topic of gambling and gambling related harms. As a community

connector you will work with individuals, families, and whole communities to empower them to

- 1 – identify their assets, needs and opportunities
- 2 – plan what they want to achieve and support them to provide appropriate action
- 3 – provide access to activities and services to generate aspiration and confidence

You will be the conduit between communities and a range of other statutory and voluntary sector providers to promote gambling support services within the RCA Trust, with your role frequently involving addressing inequality across a range of communities perceived to be culturally, economically, or geographically disadvantaged or disproportionately affected by gambling harms, in particular women.

The RCA Trust is an individual voluntary organisation with Charity Status (SCO 12235) and a company limited by Guarantee registered in Scotland (No. 97520). The organisation was established in 1978. We have over 46 years' experience in supporting individuals affected by hazardous substance use. The main task of the RCA Trust is to improve the health and wellbeing of individuals, their families, and the wider community by offering a range of community-based services and activities with the main aim being to reduce the negative effects of addictive behaviours, of alcohol, drugs and gambling and other associated lifestyle issues to restore a healthier lifestyle balance. We provide a range of evidence-based interventions to support the individuals who utilise the service which include one to one counselling, advice, brief interventions, education, group work, policy development, training, and accommodation and rehabilitation services.

### **SPECIFIC DUTIES MAY INCLUDE**

1. To work on our gambling specific programme with a range of diverse communities including homelessness, long-term unemployed, families with young children, young people and a wide range of front-line services who are engaging with women and individuals where gambling harms are not being identified.
2. Actively engaging communities to make sense of issues related to gambling harms which may affect their lives, in particular women
3. To work as part of the wider RCA Trust Gambling team while being able to utilise your own initiative to ensure the widest community coverage possible.

4. Building links with other groups and agencies across our locality area and raising public awareness of gambling harms across communities.
5. Support lived experience groups, interested groups and individuals to be empowered, enabled, and develop recovery capital and assets to build resilient around gambling harms.
6. To prepare reports and maintain adequate record keeping on activities, engagement, and outcomes for both individuals and organisations
7. To ensure the integrity of RCA Trust's management information system.
8. To assist management in the development, co-ordination, maintenance, and monitoring of all RCA Trust services and procedures to ensure appropriate standards or service delivery.
9. Encouraging participation in all events and activities related with gambling harms and the wider RCA Trust.
10. To assist in the preparation of meetings and events for both individuals and non-specialist services for training and awareness sessions.
11. To work with both our local and national partners through the National Gambling Treatment Service to promote positive outcomes for service users.
12. Any other duties as required by the Gambling Support Services Team Leader

## **PERSONAL CHARACTERISTICS AND SKILLS**

The post-holder will possess some or all the following characteristics and skills.

1. Knowledge of advocacy and networking skills.
2. Excellent communication, interpersonal and intrapersonal skill along with a knowledge and understanding of team building skills.
3. The ability to present and interpret data with the aid of presentation or report writing skills.
4. A good knowledge of community and social issues affecting the local community.
5. A good understanding of how both voluntary and statutory organisations operate across communities.
6. Awareness of current general services standards issues and practices.
7. The ability to assist management in the development of new services and activities.

8. A wide and varied life experience with the ability to embrace diverse communities who may be at a disproportionate risk of being affected by gambling harms.
9. The ability to maintain a high standard of record-keeping.
10. The ability to acquire the skills necessary to use RCA Trust's computer database.
11. An acute awareness of the needs for maintaining a confidential service.
12. The ability to communicate in writing and verbally with a range of personnel/agencies.
13. The ability to work as a team-member whilst accepting individual responsibility where appropriate.
14. A clean driving licence.
15. Flexibility & adaptability.