

BID NO: NGB 006(2024/2025)

REQUEST FOR PROPOSAL

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENE SERVICES FOR PERIOD OF TWENTY-FOUR (24) MONTHS

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1. PART A: INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR THE PROVISION OF CLEANING AND HYGIENE SERVICES FOR A PERIOD OF TWENTY-FOUR (24) MONTHS

- 1.1.1 Description of services: Suitable and qualified service providers are hereby invited to submit a proposal and quotation for the provision of cleaning and hygiene services to the National Gambling Board (NGB) for a period of twenty-four (24) months.
- 1.1.2 This bid seeks to conclude a contract with an appropriately experienced, qualified, professional, innovative, quality driven and expert company to offer the above services to the National Gambling Board (NGB).
- 1.1.3 The cost of provision of office cleaning and hygiene services for a stipulated period and all items procured on behalf of the NGB must be incorporated into the total bid price.
- 1.1.4 Bidders must prepare a detailed proposal and quote based on the specifications outlined in Part B, as well as within the guidelines provided in the Evaluation Criteria (Part C).

1.2 Pertinent Bid Information:

1.2.1	Bid number	Bid No: NGB 006(2024/2025)
1.2.2	Closing time	11H00 Central African Time (CAT)
1.2.3	Closing date	15 July 2024
1.2.4	Compulsory briefing	05 July 2024 at 11:00 CAT at 1085 Francis Baard
	session	Street, Hatfield, Pretoria, 0028
		Appointment of a service provider to render cleaning
1.2.5	Description	and hygiene services for a period of twenty-four (24)
		months
1.2.6	Bid validity period	Offer to be valid for one hundred and eighty (180)
1.2.0	Did validity period	days from the closing date of the tender
1.2.7	Contract duration	Twenty-four (24) months

- 1.3 The successful bidder will be required to sign a written Service Level Agreement (SLA).
 The SLA will be drawn up by the NGB.
- 1.4 The project shall commence after the appointment of a preferred service provider is confirmed, on a date determined by the NGB and as stipulated in the SLA to be concluded.
- 1.5 Bid documents must be submitted to: The National Gambling Board, 1085 Francis Baard Street, Hatfield, Pretoria, 0028.

- 1.6 Only bids submitted directly to the NGB on / before the closing date as indicated above shall be accepted (no faxes or emailed bids will be accepted).
- 1.7 Bids must be delivered between 08H30 and 16H00 (CAT), Mondays to Fridays, prior to the closing date, and between 08H30 and 11H00 (CAT) on the closing date.
- 1.8 A two (2)-envelope system will apply. Therefore, technical and financial proposals must be submitted in separate, sealed envelopes clearly marked "Technical Proposal" and "Financial Proposal" at the same time.
- 1.9 Bids will be **evaluated** in accordance with the **80/20 preference point system** contemplated in the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000).
- 1.10 Technical proposals will be opened at 11H30 (CAT) on the 15 July 2024.
- 1.11 Financial Proposals will be opened only after the technical proposals have been evaluated and only with respect to the proposals that achieve the minimum qualifying score for functionality. Subsequent to this, a list of all bidders, along with their Bid Prices only for those bids that were opened (as these bids would have passed the technical evaluation stage) will be published on the NGB's website and the National Treasury E-Tender Portal.
- 1.12 All bids must be submitted on the NGB official forms.
- 1.13 This bid is subject to the General Conditions of Contract (GCC), as well as Special Conditions of Contract (SCC).
- 1.14 There will be a compulsory briefing session at 1085 Francis Baard Street, Hatfield, Pretoria, 0028 on **05 July 2024 at 11H00** Central African Time (CAT). The **deadline** for the submission of written queries is **08 July 2024** at **16H00**.
- 1.15 Only institutions/consortiums/companies/individuals that attend the compulsory briefing session will be considered for this bid. An attendance register must be signed by bidders as confirmation of attendance. Failure to sign the attendance register in the name of the institution submitting a response to the bid will result in the bid not being considered for further evaluation.
- 1.16 Bids that do not comply with the mandatory aspects of this document shall not be considered for evaluation.
- 1.17 Bids submitted that do not comply with the following, will be considered non-responsive, and **will not be considered for evaluation**:
 - 1.17.1 A bid that is not in the format prescribed.
 - 1.17.2 A bid without some or all of the required documents.
 - 1.17.3 Pricing schedules not in the required format.

- 1.17.4 Bid proposals that do not include a company resolution authorising a particular person to sign bid documents. Failure to provide such proof of authority to sign the bidder's proposal will render the bid materially incomplete and thus non-responsive.
- 1.17.5 Bidders that do not attend the compulsory briefing session. Failure to sign the attendance register in the name of the institution/consortium/company/individual submitting a response to the bid will result in the bid not being considered for further evaluation.
- 1.17.6 Proposals that are not submitted in 2 separate, clearly marked/ labelled and sealed envelopes / packages as indicated under PART C of this Request for Proposal (RFP).
- 1.18 Furthermore, any alterations, changes, supplements to the tender document will be published on www.ngb.org.za.
- 1.19 Confidentiality: The bid and all related information shall be held in strict confidentiality by bidders and usage of such information shall be limited to the preparation of the bid. All bidders are bound by a confidentiality agreement preventing the unauthorised disclosure of any information regarding the NGB or of its activities to any other organisation or individual. Bidders may not disclose any information, documentation or products to other clients without written approval of the Accounting Authority or the delegated official.
- 1.20 Intellectual Property, Inventions and Copyright: Copyright of all documentation relating to this assignment belongs to the NGB. The successful bidders may not disclose any information, documentation or products to other clients without the written approval of the Accounting Authority (AA) or the person delegated. All the intellectual property rights arising from the execution of this Agreement remain with the NGB which shall be entitled to cede and assign such, and the service provider undertakes to honour such intellectual property rights and all future rights by keeping the know-how and all published and unpublished material confidential. In the event that the service provider would like to use any information or data generated in terms of the services rendered, prior written permission must be obtained from the NGB. The NGB shall own all material produced by the service provider during the course of or as part of rendering the services.
- 1.21 Neither the bidder, nor any of the members of the specification, evaluation and adjudication committee and / or the opening team, shall have any existing or potential conflict of interest during the course of undertaking the tendered project.
- 1.22 Any conflict of interest which can or has the potential to harm the integrity of the evaluation shall be explicitly disclosed by the bidder, providing detailed information on the scope and factors of such association with any or either object of the evaluation or any person involved in the intervention. In such cases the bidder must elaborate on how this conflict of interest would be handled by the bidder.

- 1.23 Based on the information provided by the bidder, the evaluation committee will make a recommendation regarding the bidder's conflict of interest to the Bid Adjudication Committee (BAC) and the AA for final decision.
- 1.24 Any queries regarding the bidding process and technical information may be directed to:

Name: Procurement Practitioner

Email: scm@ngb.org.za

1.25 The closing date and time for submission of written queries is **08 July 2024** at **16H00.** Only written queries will be considered and responded to.

2. PART B: TERMS OF REFERENCE

2.1 INTRODUCTION AND MANDATE

- 2.1.1 The NGB is a statutory body established in terms of the National Gambling Act, 2004 (Act 7 of 2004) to provide for the co-ordination of concurrent national and provincial legislative competence over matters relating to casinos, racing, gambling and wagering, and to provide for the continued regulation of those matters.
- 2.1.2 The NGB is listed as a Schedule 3A public entity in the Public Finance Management Act, 1999 (Act 1 of 1999).

2.2 PROJECT OBJECTIVE

- 2.2.1 The objective of this RFP is to obtain proposals from potential service providers who have demonstrable experience and expertise in the provision of office cleaning and hygiene services for a period of twenty-four (24) months at the NGB offices.
- 2.2.2 The service provider should meet the ethical principles applicable in occupational health and safety and in the hygiene industry determined by the Department of Employment and Labour.
- 2.2.3 The NGB offices are located at 1085 Francis Baard Street, Hatfield in Pretoria.
- 2.2.4 The total floor space for this service will be 2250m² of the total 3260m² building space (1010m² occupied by tenants who will be responsible for their office cleaning).

2.3 SCOPE OF WORK

- 2.3.1 The service provider must also provide office cleaning and hygiene services to the NGB for a period of twenty-four (24) months.
- 2.3.2 The average number of officials will not exceed fifty (50) employees who are all working physically in their offices. The type of services required will include cleaning of common areas for our tenants on site (i.e. lifts, passage area, reception area, ablution facilities).
- 2.3.3 These services should include:
 - 2.3.3.1 Cleaning of office space, passages and balconies;
 - 2.3.3.2 Cleaning of reception areas;
 - 2.3.3.3 Cleaning of all meeting rooms on all floors;

2.3.3.4	Cleaning of kitchens and pause areas on all floors;
2.3.3.5	Cleaning of Ablution facilities;
2.3.3.6	Cleaning of basement parking;
2.3.3.7	Cleaning of all the staircases and/or emergency stairs
2.3.3.8	Cleaning of lifts;
2.3.3.9	Cleaning of storerooms;
2.3.3.10	Internal and external pest control (quarterly);
2.3.3.11	Supply of cleaning materials and equipment;
2.3.3.12	Supply of cleaning consumables;
2.3.3.13	Window cleaning (bi-annually); and
2.3.3.14	Carpet cleaning (bi-annually).

2.3.4 Frequency and number of cleaners required:

- 2.3.4.1 Five (5) working days; and
- 2.3.4.2 Three (3) Cleaners.
- 2.3.5 Office Cleaners will be required to be permanently based in the NGB offices from 07:00 am to 15:00pm (Monday – Friday).
- 2.3.6 The appointed service provider should offer flexible and client-orientated office cleaning services to the NGB and its clients in order to ensure the success of the project.

2.3.7 Cleaning of offices:

- 2.3.7.1 Demonstrate on how to manage the implementation of the project;
- 2.3.7.2 Provide a detailed project plan and methodology; and
- 2.3.7.3 Provide a detailed resource allocation plans.

2.4 PROJECT DELIVERABLES

The following are the expected primary deliverables of the project:

2.4.1 Office Cleaning

- a) Vacuuming floors twice a week.
- b) Dusting and polishing all furniture and other surfaces daily.
- c) Cleaning walls, doors, windows (inside) and skirting weekly.
- d) Removal of rubbish bins twice a day (morning and afternoon).
- e) Mopping tiled floors, passage and stairs frequently per day.

2.4.2 Kitchens and pause areas

- a) Washing cups/dishes and other kitchen utensils frequently on a daily basis using solely Sunlight (or equivalent) Dishwasher.
- b) Cleaning cupboards and vacuuming floors.
- c) Empty and clean dust bins daily.
- d) Cleaning of coffee machines, microwave ovens, fridges daily.
- e) Mopping kitchens and pause areas twice a day.

2.4.3 Ablution areas i.e. toilets

- a) Cleaning the toilet bowls, seats, urinals, walls and mirrors using relevant sanitizers and disinfectants three times a day.
- b) Emptying hand-towel bins twice a day.

2.4.4 Basement parking area

- a) Sweeping the basement monthly.
- b) Emptying the rubbish bins daily.

2.4.5 Staircases and Emergency Stairs

- a) Sweeping internal stairs on daily basis.
- b) Dusting handrails daily.
- c) Sweeping the emergency stairs twice weekly.
- d) Mopping/washing the emergency stairs once a week.

2.4.6 Internal glass walls and windows

a) Wiping the internal glass walls daily.

2.5 **EQUIPMENT AND MATERIALS**

- 2.5.1 The appointed service provider will be required to provide all necessary equipment, cleaning chemicals, toilet consumables i.e. sufficient bales of 2 ply toilet paper per month, hand soap, hand paper towel, plastic bin liners, kitchen and toilet dustbins for the execution of the work. (The appointed service provider to provide two (2) samples of toilet paper and hand paper towel for the NGB to choose from).
- 2.5.2 The service provider will supply and maintain all their electrical equipment used for cleaning and hygiene purposes.
- 2.5.3 The following Hygiene Services are to be delivered and installed where required:

- a) She bins Not stainless steel.
- b) Automatic Air freshener dispensers.
- c) Automatic Soap dispensers.
- d) Toilet roll holders.
- e) Seat sanitizer holders.
- f) Automatic Paper towel dispensers.
- g) Wall bins.
- h) Urinary sanitizer dispensary.
- i) Sanitizers
 - Dispensers to be installed in all ablution facilities and serviced monthly.

j) Deep Cleaning

- Diluted acid, sanitizing and surface cleaning chemicals to be used in order to clean all areas of water closets, urinals, wash hand basins, kitchen stoves, drains, etc, where daily cleaners cannot possibly reach.
- Deep cleaning to be done on quarterly basis.

k) Sanitary Bins

- Emptying sanitary bins three (3) times a week.
- Bins to be sanitized regularly.

Pest Control

- Rats and mice: Services to be done quarterly in the entire building.
- Cockroaches and other crawling insects: Services to be done quarterly in the entire building.

2.5.4 The Service provider shall:

- a) Be fully responsible for all work and services performed by its personnel staff.
- b) Provide and execute everything necessary for the services in accordance with industry standards and norms in terms of the prevailing sectorial determination issued by the Department of Employment and Labour, and industry acceptable training levels, and any other relevant regulations, including, but not necessarily limited to:-

The provision of all Contractors' equipment, qualified, competent and well-trained personnel and supervision thereof, required for the servicing of the NGB building.

- c) The service provider shall provide at all times and ensure that staff is neatly clothed in uniforms (with the company logo) with necessary protective equipment which shall include but not limited to headgear, shoes and hand gloves.
- d) The appointed service provider is expected to provide the NGB with valid required compliance certificates.

2.6 **INDEMNITIY**

- 2.6.1 The service provider shall indemnify the National Gambling Board against any claim for compensation in terms of Workmen's Compensation legislation for any loss which the service provider is liable; and
- 2.6.2 Any claim by any employee of the service provider for any loss or damage resulting from any bodily injury and/or damage to their property.

2.7 DURATION OF THE PROJECT

2.7.1 The duration of the project will be for a period of twenty-four (24) months from conclusion of the Service Level Agreement (SLA) with the NGB.

3. PART C: PROCEDURAL REQUIREMENTS

3.1 LEGAL REQUIREMENTS

3.1.1 In its procurement of goods and services, the NGB observes the Constitution of the Republic of South Africa, 1996, Public Finance Management Act, 1999 (Act 1 of 1999) (PFMA), Broad Based Black Economic Empowerment Act, 2003 (Act 53 of 2003) (B-BBEE), Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) (PPPFA) and all relevant statutory requirements.

3.2 TENDER SUBMISSION

- 3.2.1 All prospective bidders <u>must</u> be registered on National Treasury's Central Supplier Database (CSD) prior to submission of bids.
- 3.2.2 Proposals <u>must</u> be submitted in 2 separate, clearly marked / labelled and sealed envelopes / packages as follows:
 - Envelope / Package 1 Technical Proposal: 1 original plus 5 copies of the original technical proposal and 1 USB containing the technical proposal must be submitted to the NGB.
 - Envelope / Package 2 Financial Proposal: 1 original plus 5 copies
 of the original financial proposal and 1 USB containing the financial
 proposal must be submitted to the NGB.
- 3.2.3 Bidders <u>must</u> initial on each page, sign and insert a date on the last page of the following documents:
 - General Conditions of Contract:
 - Special Conditions of Contract (RFP)
- 3.2.4 Prospective bidders <u>must not submit</u> the following documentation as this information will be verified through the CSD:
 - 3.2.4.1 Business registration
 - 3.2.4.2 Bank account holder information
 - 3.2.4.3 In the service of the state status
 - 3.2.4.4 Tax Compliance status (tax clearance certificate), <u>however</u>, your SARS Tax Pin <u>must</u> be submitted.
 - 3.2.4.5 Identity Documents of Directors

3.3 BID EVALUATION, ADJUDICATION AND FINAL AWARD

3.3.1 Bids will be **evaluated** in accordance with the **80/20 preference point system** contemplated in the PPPFA.

- 3.3.2 The evaluation of the bids will be conducted in four (4) phases, namely:
 - 3.3.2.1 Phase 1: Pre-qualification Stage: Administrative and Substantive Responsiveness.
 - 3.3.2.2 Phase 2: Functional evaluation in accordance with functional requirements of the bid
 - 3.3.2.3 Phase 3: Price and specific goals evaluation in accordance with the PPPFA
 - 3.3.2.4 Phase 4: Adjudication of bid and Final Award
- 3.3.3 The NGB will evaluate and compare only the Bids determined to be substantially responsive in Phase 1.
- 3.3.4 During Phase 2, the NGB will conduct a detailed evaluation of the Bids in order to determine whether the Bidders are qualified and if the functional aspects are substantially responsive to the requirements outlined in the RFP.
- 3.3.5 Bidders are required to quote a price and provide a breakdown of the price in the manner and detail called for in the pricing schedules, SBD 3.3, as well as, of Part B as per par. 2 (PART B) of this RFP.
- 3.3.6 The NGB reserves the right to accept or reject any variation, deviation, or alternative offer.
- 3.3.7 Variations, deviations, and alternative offers and other factors, which are in excess of the requirements of the Bidding documents or otherwise result in unsolicited benefits for the NGB will not be taken into account in the Bid evaluation.
- 3.3.8 The **evaluation process** is broken down into **four (4) phases** as follows:

3.3.8.1 Phase 1: Pre-Qualification Stage: Administrative and Substantive Responsiveness

- a) During Phase 1 all bids will be evaluated to ensure compliance with minimum requirements.
- b) Proposals submitted that do not comply with the following, will be considered non-responsive, and will not be considered for evaluation:
 - i. A Bid Proposal that is not in the format prescribed.
 - ii. A Bid Proposal without some or all of the required documents.
 - iii. Pricing schedules not in the required format.
 - iv. Bid proposals that do not include a company resolution authorising a particular person to sign bid documents. Failure to provide such proof of authority to sign the

- bidder's proposal will render the bid materially incomplete and thus non-responsive.
- v. Bidders that do not attend the compulsory briefing session. Failure to sign the attendance register in the name of the institution/consortium/company/individual submitting a response to the bid will result in the bid not being considered for further evaluation.
- vi. Bid Proposals that are not submitted in 2 separate, clearly marked/ labelled and sealed envelopes / packages as follows:
 - Envelope / Package 1 Technical Proposal.
 - Envelope / Package 2 Financial Proposal.
- c) Bids that comply with the minimum requirements will be regarded as responsive and such bids will advance to Phase 2 of the evaluation process.
- d) Non-responsive bids will not advance to Phase 2 of the evaluation process.

3.3.8.2 Phase 2: Functional Evaluation in Accordance with the Functional Requirements of the Bid

- a) All bids that advance to Phase 2 will be evaluated by the NGB to determine compliance with the functional requirements of the bid.
- b) During Phase 2 all bids will be evaluated for functionality which will account for 100% of the functional evaluation criteria score.
- c) <u>Under Technical Evaluation</u>, bidders who score 60% or higher will qualify for further consideration in Phase 3.
- d) Points will therefore not be awarded for their Price and Specific goals credentials at this juncture in the process.
- e) The percentage scored for functionality shall be calculated as follows:
 - i. Each panel member shall award values for each individual criterion on a score sheet. The value scored for each criterion shall be multiplied by the specified weighting for the relevant criterion to obtain the percentage scored for the various criteria. These percentages should be added to obtain the total score.
 - ii. The percentages of each panel member shall be added together and divided by the number of panel members to establish the

average percentage obtained by each individual bidder for functionality.

- f) The NGB reserves the right, prior to conclusion of Phase 2 of evaluation, to call in bidders that receive a score for technical evaluation of 60% and above, to make a presentation to the NGB.
- g) In such instances, the presentation will be scored using the same functional evaluation criteria that was utilised for technical evaluation.
- h) The scores for presentations will then be calculated for each member as indicated above.
- i) Scores for technical evaluation and presentations will be allocated 50% and 50% percent respectively. Bidders must achieve a combined minimum score of 60% out of 100% on the functionality evaluation in order to advance to Phase 3.
- j) The preparation costs and all expenses associated with presentation will be for the bidders' own account.
- 3.3.8.2.1 Evaluation criteria: All qualifying bids will be evaluated in accordance with the criteria as stipulated in the table below:

EVALUATION CRITERIA		Rating				Weight	Total
The Bids will be evaluated on a scale of 1 – 5 in	1	2	3 dans	4	5	the criteri	a bolow. The
rating will be as follows: 1 = Very poor, 2 = Poor							
1. Functionality	, -					<i>y</i>	
Company track record:						40	
A proven track record substantiated by reference letters from entities for which similar services have been provided for during the past five (5) years. The reference letters shall include the following information for each project undertaken:							
 a) Entity name; b) Contact name and telephone number; c) Date when service was rendered; d) Description of service; e) Duration of project; and f) Contract price. 							
The reference letter <u>must</u> be on the <u>letterhead</u> of the entity providing the reference. NB: A list of references will not be accepted.							

EVALUATION CRITERIA	Rating Weight 1				Total		
	1	2	3	4	5		
If more than five (5) letters are provided; only the first five (5) letters as contained in the bidder's original bid submission will be considered.							
The NGB reserves the right to confirm the validity of the letters.							
 I. No reference letter or one (1) reference letter = 1 point; II. Two (2) reference letters = 2 points; III. Three (3) reference letters = 3 points; IV. Four (4) reference letters = 4 points; and 							
V. Five (5) reference letters = 5 points. Expertise and experience of proposed team:						40	
CVs of the proposed cleaners must be included in the bid proposal and must indicate the following: Duties in line with cleaning and hygiene; Interpersonal skills; Writing and verbal communications; and Conflict resolution. I. One (1) to two (2) years' experience in the						40	
cleaning and hygiene industry = 1 point ; II. Above two (2) to four (4) years' experience in the cleaning and hygiene industry = 2 points ;							
III. Above four (4) years to five (5) years' experience in the cleaning and hygiene industry = 3 points ;							
IV. Above five (5) to Eight (8) years' experience in the cleaning and hygiene industry = 4 points; and							
V. Above eight (8) years' experience in the cleaning and hygiene industry = 5 points .							
Methodology and approach/Quality of the						20	
proposal:							
In the proposal the bidder shall demonstrate their complete understanding of the assignment and their ability to carry it out efficiently and effectively.							

EVALUATION CRITERIA		Rating				Weight	Total
	1	2	3	4	5		
A clearly outlined workflow process/schedule/duty							
sheet with clear milestones and timeframes for							
each task covering the proposed scope of work							
including task descriptions and how such tasks will							
be performed on a daily basis.							
TOTAL POINTS FOR FUNCTIONALITY						100	
A Threshold of 60% is applicable							

3.3.8.3 Phase 3: Awarding of Points for Price and Specific goals

- a) The bidders that have successfully progressed through to Phase 3 will be evaluated in accordance with the 80/20 preference point system contemplated in the Preferential Procurement Policy Framework Act, 2000 and the Preferential Procurement Regulations 2022.
- b) 80 points will be awarded for price while 20 points will be allocated for preference points for specific goals as prescribed in the regulations.

3.3.8.4 Phase 4: Adjudication and Final Award of Bid

- a) The Bid Adjudication Committee will consider the recommendations of the evaluation committee and recommend the preferred bidder for appointment by the Accounting Authority.
- b) The successful bidder will usually be the service provider scoring the highest number of points or it may be a lower scoring bid on justifiable grounds or no award at all.

4 PART D: SPECIAL CONDITIONS OF CONTRACT

4.1 GUIDELINES ON COMPLETION

- 4.1.1 Bidders must indicate compliance or non-compliance in a paragraph in each section. Indicate compliance with the relevant bid requirements by marking the YES box and non-compliance by marking the NO box.
- 4.1.2 If the contents of the paragraph only need to be noted, please mark the NOTED box.
- 4.1.3 The bidder must clearly state if a deviation from these requirements is offered and the reason therefore.
- 4.1.4 If an explanatory note is provided, the paragraph reference must be attached as an appendix to the bid submission.
- 4.1.5 Should bidders fail to indicate agreement/compliance or otherwise, the NGB will assume that the bidder is not in compliance or agreement with the statement(s) as specified in this bid.
- 4.1.6 Bids not completed in the required manner will be considered incomplete and thus rejected.

NO	CONDITIONS			CONF	FIRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
1. GEN	IERAL CONDITIONS OF CONTRACT				
1.1	The General Conditions of Contract must be signed.				
2. SPE	CIAL CONDITIONS				
2.1	During the evaluation of the bids, additional information may be requested in writing from bidders. Replies to such requests must be submitted within two (2) working days or as otherwise indicated. Failure to comply may lead to your bid being disregarded.				
3. BIDI	DERS RESPONSE				
3.1	All bidders will be required to provide a response to the Bid and submit their organisation's complete profile.				
3.2	Bidders will be held to their bids submitted.				
4. USE					
4.1	All bidders, including their personnel (as data subjects), hereby consent to the processing of personal information for the completion of the tender process and confirms that:				

NO	CONDITIONS			CONF	IRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
4.1.1	the personal information is supplied				
	voluntarily, without undue influence from any party and not under any				
	duress;				
4.1.2	the personal information which is				
	supplied herewith is mandatory for				
	the purposes of this tender process				
	and without such personal information, the NGB would not be				
	able to evaluate the bid proposal;				
4.1.3	they are aware of the right to access				
	personal information at any				
	reasonable time for purposes of				
	rectification thereof;				
5. CON	IFIDENTIALITY				
5.1	The bid and all related information				
	shall be held in strict confidence by				
	bidders and usage of such information shall be limited to the				
	preparation of the bid.				
5.2	All bidders are bound by a				
	confidentiality agreement preventing				
	the unauthorised disclosure of any				
	information regarding the NGB or of its activities to any other organisation				
	or individual. The bidders may not				
	disclose any information,				
	documentation or products to other				
	clients without written approval of the				
	Accounting Authority or the delegated official of the NGB.				
5.3	Clause 5 shall survive termination of				
	this Agreement.				
6. DISF	PUTE RESOLUTION				
6.1	Any dispute arising from this RFP				
	shall be communicated to the NGB				
	within seven (7) working days from				
6.2	the publication of this RFP.				
6.2	Any disputes arising in relation to this RFP, the evaluation and/or the				
	adjudication of the RFP or any other				
	matter stemming from the RFP shall				
	be adjudicated in terms of South				
	African law, which law shall be the law governing the RFP, and any				
	disputes arising shall be resolved via				
	an arbitration process conducted by				
	an independent arbitrator provided				
	that nothing in this RFP shall				
	preclude any party from seeking urgent interim relief from any South				
	African courts.				
6.3	The arbitration award shall be final				
	and binding on the parties to the				
	dispute and the arbitrator shall have the right to determine the costs for				
	each party to the dispute.				
7 INITE	ELLECTUAL PROPERTY, INVENTION	IS VND	COBAB	ICHT	1
/. INTE	LLLGIUAL FROFERII, INVENTION	13 AND	JUF IR	13111	

				CONE	IRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
7.1	Copyright of all documentation				
	relating to this assignment belongs				
	to the NGB. The successful bidder(s) may not disclose any information,				
	documentation or products to other				
	clients without the written approval of				
	the Accounting Authority or the				
	person delegated of the NGB.				
7.2	All the intellectual property rights				
	arising from the execution of this				
	Agreement remain with the NGB who shall be entitled to cede and				
	assign such and the service provider				
	undertakes to honour such				
	intellectual property rights and all				
	future rights by keeping the know-				
	how and all published and				
7.0	unpublished material confidential.				
7.3	In the event that the service provider would like to use any information or				
	data generated in terms of the				
	services rendered, the prior written				
	permission must be obtained from				
	the NGB.				
7.4	The NGB shall own all material				
	produced by the service provider				
	during the course of or as part of rendering the services.				
	<u>-</u>				<u> </u>
8. COS	ST STRUCTURE & PROJECT PLAN				
8.1	The bid price shall be based on the				
	actual cost of time spent and				
	expenses incurred. In this regard,				
	the following information shall be				
8.1.1	provided: The estimated time to be spent on				
0.1.1	the project.				
8.1.2	The bid price for the project,				
	inclusive of VAT.				
9. PAY	MENTS				
9.1	No advance payments will be made				
	in respect of this bid. Payments shall				
	be made in terms of the deliverables				
	as agreed upon and shall be made				
	strictly in accordance with the				
	prescripts of the PFMA (Public Finance Management Act, 1999. Act				
	1 of 1999).				
9.2	The service provider shall from time				
	to time, during the duration of the				
	contract, invoice the NGB for the				
	services rendered. No payment will				
	be made to the service provider				
	unless an invoice complying with section 20 of VAT Act, 1991 (Act 89				
	of 1991) has been submitted to the				
	NGB.				
9.3	Payment shall be made into the				
	bidder's bank account normally				
	within 30 days of receipt of an				

				CONE	IRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
	acceptable, valid invoice. (Banking				
	details must be submitted as soon as this bid is awarded).				
9.4	The service provider shall be				
	responsible for accounting to the				
	appropriate authorities for its Income				
	Tax, VAT or other moneys required				
9.5	to be paid in terms of applicable law. Prices charged by the bidder for				
0.0	goods delivered or services				
	rendered under the contract shall not				
	vary from the prices quoted by the				
	bidder, with the exception of any price adjustments relating to rate of				
	exchange or other unforeseen or				
	incidental services (valid proof must				
	be submitted).				
10. NO	N-COMPLIANCE WITH DELIVERY TE	RMS			
10.1	The successful bidder must ensure				
	that the work is confined to the scope as defined and agreed to.				
	As soon as it becomes known to the				
	service provider that they will not be				
	able to deliver the goods/services				
	within the delivery period and/or against the quoted price and/or as				
	specified, the NGB must be given				
	immediate written notice to this				
	effect. The NGB reserves the right to				
	implement remedies as provided by the law.				
11. WAI	RRANTS AND SECURITIES		I.	l	
	The bidder warrants that:				
11.1	It is able to conclude this Agreement				
	to the satisfaction of the NGB subject to selection as the preferred bidder.				
11.2	Although the bidder will be entitled to				
	provide services to persons other				
	than the NGB, the bidder shall not				
	without the prior written consent of the NGB, be involved in any manner				
	whatsoever, directly or indirectly, in				
	any business or venture which				
	competes or conflicts with the				
	obligations of the service provider to provide the services to the NGB.				
11.3	The successful bidder (company,				
	directors or members and project				
	team shall be subjected to a security				
	screening/ vetting process conducted by the NGB or a service				
	provider appointed by the NGB, if				
	necessary.				
11.4	In the event the successful bidder				
	sub contacts, the sub-contractor appointed to render services in				
	respect to this bid may be subjected				
	to the security screening / vetting				
	process conducted by the NGB or a				

NO	CONDITIONS			CONF	IRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
	service provider appointed by the NGB, if necessary.				
11.5	A person awarded a contract may				
	not subcontract more than 25% of the value of the contract to any other				
	enterprise that does not have an				
	equal or higher points for specific				
	goals than the person concerned, unless the contract is subcontracted				
	to an EME or QSE that has the				
	capability and ability to execute the				
	subcontract.				
	RTIES NOT AFFECTED BY WAIVER C	R BRE	ACHES		
12.1	The waiver (whether express or				
	implied) by any Party of a condition of contract and/or any breach of the				
	terms or conditions of this				
	Agreement by the other Party shall not prejudice any remedy of the				
	waiving party in respect of any				
	continuing or other breach of the				
10.2	terms and conditions hereof. No favour, delay, relaxation or				
10.2	indulgence on the part of any Party				
	in exercising any power or right				
	conferred on such Party in terms of this Agreement shall operate as a				
	waiver of such power or right nor				
	shall any single or partial exercise of				
	any such power or right under this Agreement.				
13. RET	ENTION	•	•		
13.1	Upon completion of the project and				
	/or termination of the agreement, the				
	successful bidder shall on demand hand over to the NGB all				
	documentation, information,				
	software, etc., without the right of				
13.2	retention. No agreement to amend or vary a				
	contract or order or the conditions,				
	stipulations or provisions thereof shall be valid and of any force and				
	effect unless such agreement to				
	amend or vary is entered into in				
	writing and signed by the contracting parties. Any waiver of the				
	requirement that the agreement to				
	amend or vary shall be in writing,				
14 000	shall also be in writing.				<u> </u>
14. COS	The bidder will bear all the costs	I	1		T
14.1	associated with the preparation of				
	the response and no costs or				
	expenses incurred by the bidder will be borne by the NGB.				
	DE DOME DY ME NOD.	1	<u> </u>		1

NO.	CONDITIONS			CONF	FIRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
15. CA	NCELLATION OF BID				
	The NGB may, prior to the award of the bid, have the right to cancel the bid if:				
15.1	Due to changed circumstances, there is no longer a need for the service; or				
15.2	Funds are no longer available to cover the part and/or total envisaged expenditure; or				
15.3 15.4	No acceptable bids are received. The NGB reserves the right to withdraw this bid, to amend the term or to postpone this work by email notice to all parties who have received this RFP document or via notice published on the NGB's website and/or the National Treasury's e-Tender Portal.				
16. SUI	BMISSION OF BIDS				
16.1	Proposals must be submitted in 2 separate, clearly marked / labelled and sealed envelopes / package as follows: I. Envelope / Package 1 - Technical Proposal: 1 original plus 5 copies of the original technical proposal and 1 USB containing the technical proposal must be submitted as indicated below; and II. Envelope / Package 2 - Financial Proposal: 1 original plus 5 copies of the original financial proposal and 1 USB containing the financial proposal must be submitted as indicated below.				
	Both Envelopes / Packages must be hand delivered to: National Gambling Board 1085 Fracis Baard Street Hatfield Pretoria 0028 NB: Bidders are to indicate on the cover of each document whether it is the original or a copy.				
16.2	Bids should be in 2 sealed envelopes / packages (as indicated in 16.1), marked with: - Technical Proposal; or Financial Proposal, as applicable; - Bid number NGB 006				

				CONF	IRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
	(2024/2025);				
	Bid name / description; andThe name and address of the				
	bidder				
	Closing date and time (15 July				
	2024 at 11H00 CAT)				
17. LAT	E BIDS				
17.1	Late submissions will not be				
	accepted. A submission will be				
	considered late if it arrived only one second after 11H00 or any time				
	thereafter. Bids that are submitted				
	after the closing date and time will				
	not be accepted under any				
	circumstances. Bidders are				
	therefore strongly advised to ensure that bids are hand-delivered to the				
	NGB's reception and recorded on a				
	bid register.				
18. COM	IPULSORY BRIEFING SESSION, CO	MPULS	ORY SIT	TE INSPECT	ION AND CLARIFICATIONS
18.1	There will be a compulsory briefing				
	session held on 05 July 2024 at				
	11H00 Central African Time (CAT) at 1085 Francis Baard Street,				
	Hatfield, Pretoria, 0028. The				
	deadline for the submission of				
	written queries is 08 July 2024 at				
	16H00.				
18.2	Any clarification required by a bidder				
	regarding the meaning or interpretation of the Terms of				
	Reference, or any other aspect				
	concerning this bid, is to be				
	requested in writing to the				
	Procurement Practitioner of the				
	NGB. The bid number should be				
	mentioned in all correspondence.				
19 FOR	MAT OF BIDS	l	l	l	,
19.1	Bidders must complete all the				
	necessary bid documents and				
	undertakings required in this bid				
	document. Bidders are advised that				
	their proposals should be concise, written in plain English and simply				
	presented. Proposals must be in the				
	same order as indicated in 19.2 and				
	19.3 below.				
19.2	Financial Proposal – the following				
	documents/information must be placed in an envelope / package				
	marked "Financial Proposal":				
	i. Cost breakdown of the project				
	ii. Total value of the project over				
	the stated period				
19.3	iii. Completed SBD 3.3 Technical Proposal - the following	1			
19.3	documents/information must be				

		CONFIRMATION					
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION		
	placed in an envelope marked "Technical Proposal": i. Response to the Terms of Reference, ensuring that all the aspects of the Evaluation Criteria are clearly covered. Value-adds must be separately labelled as such; ii. Acknowledgement and response to the Evaluation Criteria and Special Conditions of Contract; iii. Company profile; iv. Five (5) reference letters; v. Completed SBD forms (excluding SBD 3.3) and vi. General Conditions of Contract (the General and Special Conditions of Contract must be initialled on each page and signed fully and dated on the last page);						
	In summary the following information will be required under the technical proposal: 1. Bidders' response to Parts A, B, C, and D of the RFP; and						
	 2. Bidders' response to the RFP on the following aspects of Part E must only be included: a) SBD 1; b) SBD 4; and c) SBD 6.1 						
20. PRE	SENTATIONS						
20.1	The NGB reserves the right to invite bidders for presentations before awarding the bid.						
20.2	Bidders will be given a minimum of three (3) days' notification where presentation will be required.						
21. NEG	OTIATION						
21.1	The NGB has the right to enter into negotiation with a prospective bidder regarding any terms and conditions, including price(s) of a proposed contract.						
21.2	Similarly, the NGB reserves the right not to select any of the prospective bidders submitting proposals.						
21.3	The NGB shall not be obliged to accept the lowest of any quotation, offer or proposal.						
21.4	All bidders will be informed whether they have been successful or not.						
21.5	A contract will only be deemed to be concluded when reduced to writing in form of a service level agreement						

NO	CONDITIONS			CONF	FIRMATION
NO.	CONDITIONS	YES	NO	NOTED	IF NO, INDICATE DEVIATION
	signed by the designated responsible persons of both parties.				
21.6	Documents submitted by bidders will not be returned.				
22. DOMICILIUM					
22.1	The NGB hereto choose domicilia citandi et executandi for all purposes of and in connection with the final contract as follows: National Gambling Board 1085 Francis Baard, Hatfield Pretoria, 0028				

SIGNATURE OF BIDDER:

(Delegated official)

5 PART E: BIDDING DOCUMENTS (SBD FORMS)

The attached Standard Bidding Documents (SBD forms) form part of the bid documents and must all be completed or adhered to.

SBD₁

PART A INVITATION TO BID YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE NATIONAL GAMBLING

BOARD (NGB)								
	NGB					CLOS	ING	11:00
BID NUMBER:		2024/2025)	CLOSING D					CAT
		DINTMENT OF						
DESCRIPTION	HYGI	IENE SERVICES	FOR A PER	IOD OF	TWENTY-FO	UR (24)	MONTH	IS
BID RESPONSE ADDRESS)	DOC	CUMENTS MAY	BE DEPOSIT	TED IN	THE BID BOX	SITUA	TED AT	(STREET
The National Ga	mblin	ng Board						
1085 Francis Ba	ard S	treet						
Hatfield								
Pretoria								
0028								
BIDDING PROC	CEDU	RE ENQUIRIES	MAY BE		NICAL ENQUI	RIES M	AY BE [DIRECTED
DIRECTED TO				TO:			Procur	omont
CONTACT PERS	SON	Procurement P	Practitioner	CONT	ACT PERSON		Practiti	
TELEPHONE NUMBER		010 003 3475		TELEPHONE NUMBER			010 003	3 3475
FACSIMILE		_		TEEET HOME NOMBER			_	
NUMBER		N/A		FACSIMILE NUMBER			N/A	
E-MAIL ADDRES	SS	scm@ngb.org.	<u>za</u>	E-MAIL ADDRESS			scm@r	ngb.org.za
SUPPLIER INFO	RMA	TION						
NAME OF BIDDE	ΞR							
POSTAL ADDRE	SS							
STREET ADDRE	SS		,		,			
TELEPHONE								
NUMBER		CODE			NUMBER			
CELLPHONE NUMBER								
FACSIMILE								
NUMBER		CODE			NUMBER			
E-MAIL ADDRES	SS							
VAT REGISTRATION NUMBER								
SUPPLIER		TAX			CENTRAL			
COMPLIANCE STATUS		COMPLIANCE SYSTEM PIN:		OR	SUPPLIER DATABASE No:	MAAA		

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	☐Yes ☐No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?	☐Yes ☐No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]				
QUESTIONNAIRE TO	BIDDING FOREIGN SUPPL	IERS					
IS THE ENTITY A RES	SIDENT OF THE REPUBLIC	OF SOUTH AFRICA (RSA)?				
DOES THE ENTITY H	DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO						
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO							
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO							
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? ☐ YES ☐ NO							
REGISTER FOR A TA	"NO" TO ALL OF THE AB X COMPLIANCE STATUS SY (SARS) AND IF NOT REGIST	(STEM PIN CODE FROM)	THE SOUTH AFRICAN				

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1.BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

TANTIOULAND MAT NEMBER	THE BID HAVALID.
SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID I (Proof of authority must be submitted	S SIGNED:d e.g. company resolution)
DATE:	

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE

PARTICUL ARS MAY RENDER THE RID INVALID

PRICING SCHEDULE (Professional Services) SBD 3.3

Appointment of a service provider to render cleaning and hygiene services for a period of twenty-four (24) months

BID NUMBER: NGB 006(2024/2025) CLOSING DATE: 15 July 2024

CLOSING TIME: 11H00 (CAT)

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

** (ALL APPLICABLE TAXES INCLUDED)

- 1. The accompanying information must be used for the formulation of proposals.
- Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project

•	(TOTAL BID PRICE FOR 24 MONTHS)
---	---------------------------------

- 1. The services outlined in the attached terms of reference must considered when formulating the prices for this Bid.
- Cleaners and Supervisor Wages must be inclusive of all hidden costs and/or benefits i.e., UIF Contributions, Bonus Provision, COIDA Contributions, Skills Development Levy Contributions and Provident Fund Contributions.
- 3. All Cleaning Equipment, Hygiene Dispensers, Consumables and Detergents must be provided by the Bidder.
- 4. Pricing must be fixed for the duration of the Contract. Only the Cleaners and Supervisor Wage Increment based on Department of Employment and Labour Sectoral Wage Determination will be considered. Price escalations as per the above should be catered for in the bid price.
- 5. The NGB reserves the right to monitor and verify the additional cost benefits in below table.

NO.	DESCRIPTION	COST PER CLEANER	QUANTITY	TOTAL COST
Hourly	Rate (Must not be less than the			
Minimu	um Rate prescribed by the Department			
of Emp	ployment and Labour, Sectoral			
Detern	nination 1: Contract Cleaning Sector,			
effectiv	ve annually from 01 March)			
Daily V	Vage (8 Hours per day)			
Weekl	y Wage (5 days per week)			
1.	Basic Monthly Wage	R		(Total cost per month)
ADDIT	IONAL COSTS AND BENEFITS	l		
2.	Monthly provision for annual leave at	R		(Total cost
	a rate of 1.25 days per month			per month)
3.	Monthly provision of sick leave at a	R		(Total cost
	rate of 1 day per month			per month)
4.	Provision for family responsibility	R		(Total cost
	leave at a rate of 0.82% (3/365) per			per month)
	month			
5.	Monthly contribution for provident	R		(Total cost
	fund (5.25% of basic monthly wage)			per month)
6.	Bonus (Provision at a rate of basic	R		(Total cost
	month wage divided by 12)			per month)
7.	UIF (1% of basic monthly wage)	R		(Total cost per month)
8.	Skills Development levy (1% of basic	R		(Total cost
	monthly wage)			per month)
9.	Personal Protective Clothing (uniform,	R		(Total cost
	etc) – monthly rate			per month)
10.	Other provisions at a monthly rate	R		(Total cost
	(e.g. COIDA, maternity etc.)			per month)
TOTAL	MONTHLY WAGE	R		(Total cost
				per month)
TOTAL	L ANNUAL WAGE	R		
TOTAL	L WAGES FOR 24 MONTHS	R		

CLEANING AND HYGIENE EQUIPMENT COST

DESCRIPTION	QUANTITY	MONTHLY COST	CONTRACT PERIOD	TOTAL COST FOR THE CONTRACT (24 MONTHS)
Installation of cleaning and		N/a	Once-off	R
hygiene equipment			installation	
Lease of cleaning		R	24 months	R
equipment				

Lease of hygiene equipment	R	24 months	R
TOTAL INCLUDING VAT			R

CLEANING AND HYGIENE CONSUMABLE COST

DESCRIP	TION		QUANTITY	MONTHLY COST	CONTRACT PERIOD	TOTAL COST FOR THE CONTRACT (24 MONTHS)
Supply	of	cleaning		R	24 months	R
consumat	oles					
Supply	of	hygiene		R	24 months	R
consumat	oles					
TOTAL INCLUDING VAT						R

OTHER OPERATIONAL COSTS

DESCRIPTION	AMOUNT	CONTRACT PERIOD	TOTAL COST FOR THE CONTRACT (24 MONTHS)
Operational costs not included above (Please specify)	R	24 months	R

SUMMARY OF COSTS

DESCRIPTION	TOTAL COST FOR THE CONTRACT (24 MONTHS)
Total annual wages for cleaners	R
Total cleaning and hygiene equipment	R
Total cleaning and hygiene consumables	R
Total other operational cost	R
Total cost for 24 months	R

Total allitual wages for cleaners	N .	
Total cleaning and hygiene equipment	R	
Total cleaning and hygiene consumables	R	
Total other operational cost	R	
Total cost for 24 months	R	
Period required for commencement with project a	fter acceptance of bid	

Are the rates quoted firm for the full period of contract? YES/NO

If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.

Any queries regarding bidding procedures and technical information may be directed to:

Name: Procurement Practitioner

Email: scm@ngb.org.za

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state?
 YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

a. Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1	If so, furnish particulars:
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO
2.3.1	If so, furnish particulars:
3 D	ECLARATION
	I, the undersigned, (name)
3.1	I have read and I understand the contents of this disclosure;

- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to

2 Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property,

capital, efforts, skill and knowledge in an activity for the execution of a contract.

combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS. 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender

is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. **DEFINITIONS**

- 2.1 "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- 2.2 **"price"** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- 2.3 "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- 2.4 "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- 2.5 "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).
- 2.6 **"All applicable taxes"** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.
- 2.7 "Consortium or joint venture" means an association of persons for the purpose of combining their expertise, property, capital, efforts, skills and knowledge in an activity for the execution of a contract.
- 2.8 "Contract" means the agreement that results from the acceptance of a bid by an organ of state.
- 2.9 **"Equity Ownership"** means the percentage ownership and control, exercised by individuals within an enterprise.
- 2.10 "Highest acceptable tender" means a tender that complies with all specifications and conditions of tender and that has the highest price compared to other tenders.
- 2.11 "Historically Disadvantaged Individual (HDI)" means a South African citizen
 - (1) who, due to the apartheid policy that had been in place, had no franchise in national elections prior to the introduction of the Constitution of the Republic of South Africa, 1983 (Act No 110 of 1983) or the Constitution of the Republic of South Africa, 1993, (Act No 200 of 1993) ("the interim Constitution); and/or
 - (2) who is a female; and/or
 - (3) who has a disability: provided that a person who obtained South African citizenship on or after the coming to effect of the Interim Constitution, is deemed not to be a HDI.
- 2.12 "Lowest acceptable tender" means a tender that complies with all specifications and conditions of tender and that has lowest price compared to other tenders.
- 2.13 "Management" means an activity inclusive of control and performed on a daily basis,

- by any person who is a principal executive officer of the company, by whatever name that person may be designated, and whether or not that person is a director.
- 2.14 "Owned" means having all the customary elements of ownership, including the right of decision-making and sharing all the risks and profits commensurate with the degree of ownership interests as demonstrated by an examination of the substance, rather than the form of ownership arrangements.
- 2.15 "Person" includes reference to a juristic person.
- 2.16 "Person with Disability" are persons who have a long-term or recurring physical or mental impairment, which substantially limits their prospects of entry into, or advancement in employment.
- 2.17 **"Price"** means an amount of money tendered for goods or services and includes all applicable taxes less all unconditional discounts.
- 2.18 **"Rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes.
- 2.19 **"Sub-contracting"** means the primary contractor's assigning or leasing or making out work to or employing another person to support such primary contractor in the execution of part of a project in terms of the contract.
- 2.20 **"Specific goals"** means the goals as stipulated in the Preferential Procurement Regulations 2022.
- 2.21 "**tender**" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation.
- 2.22 "**Trust**" means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person.
- 2.23 "Trustee" means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

3. ESTABLISHMENT OF HDI EQUITY OWNERSHIP IN AN ENTERPRISE

- 3.1 Equity ownership shall be equated to the percentage of an enterprise which is owned by individuals classified as HDIs, or in the case of a company, the percentage shares that are owned by individuals classified as HDIs, who are actively involved in the management and daily business operations of the enterprise and exercise control over the enterprise, commensurate with their degree of ownership at the closing date of the tender.
- 3.2 Where individuals are not actively involved in the management and daily business operations and do not exercise control over the enterprise commensurate with their degree of ownership, equity ownership may not be claimed.

4. ADJUDICATION USING A POINT SYSTEM

- 4.1 A maximum of 20 or 10 points may be awarded to a tenderer for the specific goals for the tender.
- 4.2 The points scored for the specific goals must be added to the points scored for price and the total must be rounded off to the nearest two decimal places.
- 4.3 Subject to section 2(1)(f) of the Act, the contract must be awarded to the tenderer scoring the highest points.
- a. If two or more tenderers score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for specific goals.
- b. If functionality is part of the evaluation process and two or more tenderers score equal total points and equal preference points for specific goals, the contract must be awarded to the tenderer that scored the highest points for functionality.
- c. If two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.

5. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

5.1 POINTS AWARDED FOR PRICE

80/20

5.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

90/10

 $Ps = 80\left(1 - rac{Pt - P\,min\,\square}{P\,min\,\square}
ight)$ or $Ps = 90\left(1 - rac{Pt - P\,min\,\square}{P\,min\,\square}
ight)$ Where

or

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

5.2 FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$80/20$$
 or $90/10$ $Ps = 80\left(1 + \frac{Pt - P \max \square}{P \max \square}\right)$ or $Ps = 90\left(1 + \frac{Pt - P \max \square}{P \max}\right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

6. POINTS AWARDED FOR SPECIFIC GOALS

- 6.1 In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 6.2 In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
 - then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.
- 6.3 Equity claims for a trust will only be allowed in respect of those persons who are both trustees and beneficiaries and who are actively involved in the management of the trust. Documentation to substantiate the validity of the credentials of the trustees contemplated above must be submitted.
- 6.4 Listed companies and tertiary institutions do not qualify for HDI preference points.
- 6.5 A consortium or joint venture may, based on the percentage of the contract value managed or executed by their HDI-members, be entitled to preference points in respect of an HDI.
- 6.6 A person awarded a contract may not subcontract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher points for specific goals than the person concerned, unless the contract is subcontracted to an EME or QSE that has the capability and ability to execute the subcontract.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

SPECIFIC GOAL	ACHIEVEMENT LEVEL	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (90/10 SYSTEM)	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (80/20 SYSTEM)
Persons	100% black ownership	4	8
historically disadvantaged on the basis of race	75% - 99% black ownership	3	6
	60% - 74% black ownership	2	4
	51% - 59% black ownership	1	2
	0 – 50% black ownership	0	0

SPECIFIC GOAL	ACHIEVEMENT LEVEL	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (90/10 SYSTEM)	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (80/20 SYSTEM)
Persons historically	100% black women ownership	2.5	5
disadvantaged on the basis of	75% - 99% black women ownership	2	4
gender (ownership by	60% - 74% black ownership	1.5	3
women)	51% - 59% black women ownership	1	2
	0 – 50% black women ownership	0	0

SPECIFIC GOAL	ACHIEVEMENT LEVEL	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (90/10 SYSTEM)	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (80/20 SYSTEM)
Persons historically disadvantaged on the basis of disability	100% disabled ownership	2	4
	75% - 99% disabled ownership	1.5	3
	51% - 74% disabled ownership	1	2
	0% – 50% disabled ownership	0	0

SPECIFIC GOAL	ACHIEVEMENT LEVEL	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (90/10 SYSTEM)	TOTAL NUMBER OF POINTS THAT MAY BE CLAIMED (80/20 SYSTEM)
RDP goals:			
Business enterprises which	Yes	1.5	3
are classified as SMMEs (EMEs or QSEs)	No	0	0

- 6.7 A tenderer must submit CIPC registration documents as proof of ownership.
- 6.8 Points for persons historically disadvantaged on the basis of disability must be substantiated by a medical assessment report from an accredited medical practitioner. The medical assessment report must not be older than a year at the closing date of the tender or RFQ.
- 6.9 A tenderer must submit proof of its B-BBEE status level of contributor to substantiate a claim for RDP goals.
- 6.10 A tenderer failing to submit proof of specific goals shall not be disqualified but will score points out of 80 for price; and shall score 0 points out of 20 for specific goals.
- 6.11 Failure on the part of a tenderer to submit proof or documentation required to claim points for specific goals will be interpreted to mean that preference points for specific goals are not claimed.
- 6.12 The NGB reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the NGB.

7. BID DECLARATION

7.1 Bidders who claim points in respect of specific goals must complete the following:

The specific goals allocated points in terms of this tender	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Persons historically disadvantaged on the basis of race		

alloc	specific goals cated points in s of this tender	cla <u>(90/10</u> (To be con	er of points aimed of system) of points of system of the s	Number of poir (80/20 sys (To be comple tender	stem) eted by the	
basis (own Pers disad	dvantaged on the solution of gender ership by women)					
RDP Busin	goals: ness enterprises h are classified as IEs (EMEs or					
8.	SUB-CONTRACTI	NG				
8.1.1		e box)	of the	contract	will	be
	ii) The contractor	name	of	the		sub-
	iii) Number of point					
	iv) Whether the sub	o-contractor is	s an EME or QS	E.		
	(Tick applica YES	NO NO				
9.	DECLARATION W	/ITH REGAR	D TO COMPAN	Y/FIRM		
9.1	Name of company	/firm				
9.2	Company registrat	ion number: .				
9.3	TYPE OF COMPA	NY/ FIRM				
	•	business/so	e / Consortium le propriety			

TOTAL	NUMBER	OF	YEARS	THE	FIRM	HAS	BEEN	IN	BUSINESS?
	TICK APPLICA								
		State Owned Company							
	□ Non-Pro	Non-Profit Company							
	□ (Pty) Lir	(Pty) Limited							
	Persona	Personal Liability Company							

9.4 List all Shareholders by Name, Position, Identity Number, Citizenship, HDI status and ownership, as relevant. Information to be used to calculate the points claimed in paragraph 7.

	Date/Position occupied in Enterprise	ID Number	Date RSA Citizenship obtained	*	0/		
Name				No franchise prior to elections	Women	Disabled	% of business / enterprise owned

^{*}Indicate YES or NO

9.5 Consortium / Joint Venture

Public Company

9.5.1 In the event that preference points are claimed for HDI members by consortia / joint ventures, the following information must be furnished in order to be entitled to the points claimed in respect of the HDI member:

Name of HDI member (to be consistent with paragraph 9.4)	Percentage (%) of the contract value managed or executed by the HDI member

I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disqualify the person from the tendering process;
 - recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation:
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram* partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

SIGNATURE(S) OF TENDERER(S)

GENERAL CONDITIONS OF CONTRACT

Refer to Annexure A