

CL1002 Club licence self-audit checklist

Before you complete this checklist

What this checklist is for

It is a valuable tool you can use to help your venue comply with all your obligations under liquor laws. It covers important legislative requirements such as signage, advertising and responsible service of alcohol (RSA). We recommend that you use the checklist regularly to help monitor your compliance. If you check 'No' for any of the questions asked, you may be in breach of your obligations. Our compliance officers use this same checklist when they audit your licensed premises.

Why you need this checklist

The Secretary of the Department of Customer Service (the Secretary), Liquor & Gaming NSW (L&GNSW) and the Independent Liquor & Gaming Authority Board (the Authority) can impose conditions on your licence. The Secretary can order you to cease, vary or implement venue practices, order a late hour entry declaration, ban undesirable products and promotions, and require you to contribute and participate in a local liquor accord.

Definition

Unless otherwise specified, the terms 'approved', 'authorised', 'an approval' and 'an authorisation' relate to approvals and authorisations from or by the Authority or an L&GNSW delegate.

How to purchase or download signage and display material specified in this checklist

- bspg.com.au/iveliquorandgamingnsw
- Download the CE0003 'Signage and collateral order form' at liquorandgaming.nsw.gov.au
- Print-at-home signage will be available for download in the 'Signs for your business' section at <u>liquorandgaming.nsw.gov.au</u>

Need more information?

- €[∪] liquorandgaming.nsw.gov.au
- Ontact us online
- 🜭 1300 024 720

Your licensed premises		
Liquor licence number	Licence name	
This checklist completed by		
Full name]
Role/title		Date
		DD/MM/YYYY
This checklist authorised by		
Full name		
Role/title		Date
		DD/MM/YYYY

Liquor operations

- Unless otherwise specified, this liquor operations checklist operates under the Liquor Act 2007 and Liquor Regulation 2018.
- The first column of this checklist refers to sections in the Liquor Act 2007 and regulations in the Liquor Regulation 2018.
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 1	Primary purpose and licence conditions	
ss. 11, 52, 53, 54	Has the club complied with every condition imposed on the liquor licence?	Yes No
ss. 9, 12, 18	Is liquor sold and supplied only in the manner and at times as authorised by the liquor licence?	Yes No
r. 44	Is a copy of the licence, licence-related authorisations and conditions available at all times to staff members and security?	Yes No
s. 107	Is the licence available for immediate inspection by police or a Liquor & Gaming NSW inspector?	Yes No
r. 8	Has the venue paid the periodic licence fee due on 29 May of each assessment year?	Yes No

Part 2	Liquor operations and approved incident register	
	If the club trades past midnight, does the club secretary maintain an approved incident register?	Yes No
	Can all staff access the approved incident register?	Yes No
	Does the register show all incidents of violence and anti-social behaviour?	Yes No
s. 56	Are all incidents entered into the register true and correct?	Yes No
and r. 42	Has the club secretary responded to these incidents immediately and appropriately?	Yes No
	Is the approved incident register available for immediate inspection by police or a Liquor & Gaming NSW inspector?	Yes No
	Are the approved incident registers maintained for at least 3 years from when the incident was made?	Yes No
r. 85	Is drinking water available free of charge to all patrons at all times when liquor is sold or supplied for consumption on the premises?	Yes No

Part 3	Minimising intoxication	
s. 73(1)	Are there procedures and controls in place to prevent intoxication, indecent, violent or quarrelsome conduct in the club? See the L&GNSW GL4003 'Intoxication guidelines' at <u>liquorandgaming.nsw.gov.au</u> .	Yes No
s. 73(1)	Are there procedures and controls in place to detect intoxicated patrons before they enter the club?	Yes No
s. 73(2)	Are there procedures and controls in place to prevent liquor being sold or supplied to an intoxicated person?	Yes No
s. 73(4), (5)	If an intoxicated person is found in the club, can the club secretary prove all relevant steps were taken to remove the patron from the club?	Yes No

Part 4	Club secretary control	
s. 8	Does the club secretary ensure liquor is only sold in the authorised area of the club?	Yes No
s. 92(1)(d)	Does the club secretary ensure that all instances of letting or sub-letting of any part of the licensed premises have an approval?	Yes No
s. 66(2)	If the club has more than one set of premises, has a different manager been approved by the Authority for each club at which the secretary is not in attendance?	Yes No
s. 93	If the club was not trading for a continuous period of more than 6 weeks, was the Authority notified?	Yes No

Part 5	RSA training and competency card	
rr.63(3)-(5)	Does the club secretary hold a current recognised RSA certification?	Yes No
rr.63(1)-(2)	Do all staff involved in the sale and supply of liquor hold a current recognised RSA certification?	Yes No
rr.64(1)-(2)	Do all staff involved in security and crowd control hold a current recognised RSA certification?	Yes No
rr.63(2), 64(2)	Has the club secretary sighted each staff member's current recognised RSA certification?	Yes No
r. 63(1)	Does everyone involved in liquor promotions on the club premises hold a current recognised RSA certification?	Yes No
r. 75 -	Are all staff able to produce their current physical or digital RSA competency card or interim certificate?	Yes No
1. 75	Has the club secretary sighted each staff member's physical or digital RSA competency card or interim certificate?	Yes No
r. 75	For any staff working under an interim RSA certificate, is the interim certificate still valid for work?	Yes No

Part 6	Minors	
	Are there procedures and controls in place to prevent anyone under the age of 18:	
s. 126	From entering the club without a responsible adult?	Yes No
s. 117(1), (2)	From being sold or supplied liquor?	Yes No
	Are there procedures and controls in place to prevent a person from obtaining liquor for a minor:	
s. 117(8)	Unless that person is the parent or guardian of the minor?	Yes No
	For consuming or taking liquor away from the club?	Yes No
s. 119	If the club secretary allows a minor to sell, supply or serve liquor on the club premises, have they obtained an approval?	Yes No

Part 7	Minors functions	
	If the club has a Club Functions authorisation, are there procedures and controls in place to ensure staff know and observe all conditions?	Yes No
s. 23	Giving local police 7 days written notice before each minors function?	Yes No
RCA 1976	Complying with all directions given by police or L&GNSW?	Yes No
	Ensuring liquor is not sold, supplied, disposed of or consumed in the area in which the function is held?	Yes No
a 00	Are procedures and controls in place to ensure that minors:	
s. 23 of Registered Clubs Act	Do not enter or remain in bar areas or restricted areas of the club, including areas where gaming machines or tobacco machines are located?	Yes No
	Stay with a responsible adult in the authorised areas?	Yes No

Part 8	Liquor promotion and advertising	
	Are all the liquor promotions conducted in accordance with the responsible service of alcohol (RSA)?	Yes No
s. 99 and r. 84	Are there procedures and controls in place to prevent intoxication or binge drinking during the liquor promotion?	Yes No
	Does the licensee ensure that all liquor promotions or activities consider the responsible service of alcohol principles?	Yes No
s. 99 and r. 84	Does the licensee ensure that all liquor promotions or advertisements that involve discounting include the responsible consumption of alcohol message?	Yes No
Note: See t	he GL4001 'Liquor promotion guidelines' at liquorandgaming.nsw.gov.au.	

Part 9	Undesirable liquor products	
s. 100 and r. 86	Are all liquor products declared undesirable by the Minister banned from sale?	s 🗌 No
ss. 101, 102, 102A	If the club secretary has been issued with a written notice by the Secretary about the restriction or prohibition of the sale and supply of any undesirable liquor product, has that product been withdrawn from sale?	s 🗌 No

Part 10	Liquor self-exclusion	
- 70	Does the club operate a voluntary liquor self-exclusion scheme?	Yes No
s. 76	If requested, can staff properly inform patrons of the self-exclusion scheme?	Yes No
s. 76(3)	Has the club secretary accepted all requests from patrons wishing to self-exclude from the club?	Yes No
	Does the club secretary ensure patrons know how the self-exclusion scheme works?	Yes No
	Does the club secretary publicise the self-exclusion scheme?	Yes No

Part 11	Remote liquor sales	
s. 114	If the club sells or supplies liquor via phone, fax, mail order or online, is the liquor licence number displayed on the advertising material or published information?	Yes No
and r. 51	Is this notice 'Liquor Act 2007 It is against the law to sell or supply alcohol to, or to obtain alcohol on behalf of, a person under the age of 18 years' prominently displayed on any website?	Yes No
s. 114 and r. 51	Does the club secretary require a prospective purchaser to provide date of birth (unless they have done so before) to ensure the purchaser is not a minor?	Yes No
	Does the club secretary give a written instruction to the delivery person to ensure that minors do not accept or take possession of liquor purchased and delivered?	Yes No
s. 18(1)	Does the club ensure that all liquor sold by retail on the licensed premises is only to a member or a guest of the member?	Yes No

Part 12	Deterring crime	
s. 74	Are there procedures and controls in place: To report actual or suspected criminal activity to police?	Yes No
	That deter criminal activity in the club, including the use/supply of illicit drugs and trafficking of stolen goods?	Yes No

Part 12 continued			
s. 74(3)	Are all staff members aware that any criminal activity including stolen goods or prohibited plants / drugs in the club is prohibited?	Yes No	
s. 74(4)	Are all staff aware of the club's procedures and controls that deter criminal activity in the club, including the use or supply of illicit drugs?	Yes No	

Part 13	Noise disturbance	
ss. 11, 79	Does the club receive noise disturbance complaints from residents, police or the local council?	Yes No
	Has the club secretary met with residents to resolve the disturbance issue?	Yes No
	If Yes, was the disturbance issue resolved voluntarily?	Yes No
	Are there procedures in place to reduce any noise being heard by the residents nearby?	Yes No
	If the club has LA10 noise and disturbance conditions imposed on the licence, has the club secretary complied?	Yes No

Part 14	Late hour entry	
	Has the Secretary made a late hour entry declaration relating to the club?	Yes No
s. 87	If Yes, has the club complied with that written late hour entry declaration?	Yes No

Part 15	Written direction	
s. 75	If the Secretary has issued a written direction about any matter relating to the club, have the licensee and staff complied?	Yes No
s. 136	If the Secretary has issued a written direction to contribute to the costs of promoting or giving effect to a local liquor accord, has the club secretary complied?	Yes No

Part 16	Signage and resources	
s. 95(1) and r. 49	Is there a sign at the front of the club that can be read by a person from outside the premises?	Yes No
s. 95(1) and r. 49	Does it include the venue name shown on the liquor licence, type of licence and the licensees name?	Yes No
s. 95(2)	If the club name has been altered, has the club secretary obtained a written approval?	Yes No

Part 16 co	ntinued
s. 127 and r. 50	Is Sign 1L (under 18s not to be served alcohol) prominently displayed at the bar or, if no bar, at or close to every public entrance?
s. 127 and r. 52	If the club has a restricted area, is Sign 2L (minors not permitted in this area) prominently displayed at or close to the entrance to the restricted area?
s. 97 and r. 55	If the club has a breath analysis instrument, is Sign 4L (breath testing) prominently displayed nearby?

If purchasing the signs from L&GNSW, some of these signs are available:

- in durable UV-resistant hard plastic
- as decal stickers for placing on glass panels.

Gaming operations

- Unless otherwise specified, this gaming operations checklist operates under the Gaming Machines Act 2001 and regulations in the Gaming Machines Regulation 2019.
- The first column of this checklist refers to sections in the Gaming Machines Act 2001 and regulations in the Gaming Machines Regulation 2019.
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 17	RCG training and competency card	
s. 47(2)(c) (ii) and r. 57(3)	Does the club secretary hold a current recognised RCG certification?	Yes No
	Do all staff members involved in the conduct of gambling hold a current recognised RCG certification?	Yes No
r. 57(4)	Has the club secretary sighted each staff member's current recognised RCG certification?	Yes No
r. 56	Can all staff members produce their current physical or digital RCG competency card or interim certificate?	Yes No
	Has the club secretary sighted each staff member's physical or digital RCG competency card or interim certificate?	Yes No
	For any staff working under an interim RCG certificate, is the interim certificate still valid for work?	Yes No

Part 18	Responsible conduct of gaming / harm minimisation	
s. 39	Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period?	Yes No
ss. 40, 40A, 41	If the club's gaming machine shutdown period is 3 hours, has the club secretary sought an approval?	Yes No
s. 47(2)(d)	Are there procedures and controls in place that prohibit gaming patrons receiving free or discounted liquor or free credits?	Yes No
s. 45(2)	Are there procedures and controls in place that prohibit gaming patrons receiving any prize or free giveaway that is indecent or offensive?	Yes No

Part 19	Problem gambling counselling and gaming self-exclusion		
s. 46	Has the club established a link with an approved gambling counselling service?	Yes	No
and r. 44	If requested, can club staff properly inform patrons of the details of the counselling service?	Yes	No

Part 19 continued			
s. 49 and r. 45	Does the club operate a self-exclusion scheme?	Yes No	
	If Yes, does the club secretary ensure patrons have access to the self-exclusion scheme?	Yes No	
	Does the club secretary ensure patrons know how the self-exclusion scheme works?	Yes No	
r. 44(4)	Does the club secretary ensure the club displays a notice (either their own, or Sign 5G 'Need a break from gambling') which publicises the gambling counselling service and self-exclusion scheme?	Yes No	
s. 46(3)	Does the club secretary ensure a written agreement with a gaming counselling service is available for immediate inspection by a Liquor & Gaming NSW inspector?	Yes No	

Part 20	ATM and EFTPOS terminals		
	Does the club have ATM or EFTPOS terminals?		Yes No
s. 47(2)(g) and r.24	Is this problem gambling notice displayed so a person can clearly see the notice while using the ATM or cash-back terminal?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No
s. 47C	Does the club secretary ensure that prohibit cash withdrawals from a cr		Yes No
r. 28	Is the ATM or EFTPOS terminal located outside the gaming machine area?		Yes No

Part 21	Minors	
s. 52	Are there procedures and controls in place to ensure anyone aged under 18 does not enter or remain in the gaming areas of the club?	Yes No
	Does the club secretary ensure all minors are removed immediately from the club's gaming area if identified?	Yes No
ss. 50, 51	Are there procedures and controls in place to prevent minors from playing the gaming machines?	Yes No

	Part 22	Cashing cheques	
r. 25(1)(a) Does the club secretary ensure that the cheque is made out to the club?	. ,		Yes No
	r. 25(1)(a)	Does the club secretary ensure that the cheque is made out to the club?	Yes No

Part 22 continued		
r. 25(1)(d)	If the cheque has been dishonoured, are there procedures and controls in place to prevent the same person from cashing another cheque?	Yes No
r. 25(2)	Does the club secretary ensure that all cheques are banked within 2 working days?	Yes No

Part 23	Cash advances	
LA s. 20(1)(b)	Are there procedures and controls in place to prevent the club secretary or senior manager/s from providing a cash advance to patrons to gamble?	Yes No
LA s. 109	Are there procedures and controls in place to prevent false recording of cash advances for gambling as credit transactions?	Yes No
LA s. 108	Are there procedures and controls in place to prevent any staff members from extending/offering credit to patrons to gamble?	Yes No
s. 75	Does the club secretary ensure that the gaming machines do not provide cash or credit other than as a scheduled prize?	Yes No

Part 24 Gaming machine location

s. 44A	Does the club secretary ensure that all gaming machines located	
0. 1 // (in the club do not attract the attention of anyone outside the club?	Yes No

Part 25	Gaming-related advertising and signage	
s. 43(1) and r. 41	Does the club secretary or manager ensure all external gaming-related advertisements are prohibited?	Yes No
s. 44(1) and r. 41	Does the club secretary ensure that there is no external gaming-related signage and that all internal gaming-related signage is positioned so it cannot be seen from outside the club? Note: This includes gaming machine jackpot monitors.	Yes No
s. 43(1) and r. 41	Does the club secretary ensure there is no outdoor sign that advertises gaming machines?	Yes No

Part 26	Gaming prizes	
r. 50	Does the club secretary ensure that the identity of a patron who wins more than \$1,000 is kept confidential and not published unless requested by the winner?	Yes No

Part 26 cc	ontinued	
r. 26	 If the balance of a gaming machine prize is \$5,000 or more: Is the amount over \$5,000 paid by crossed cheque, or electronic funds transfer (EFT) if the person requests? 	Yes No
	If requested, does the club pay the full amount of the gaming prize paid by crossed cheque or EFT?	Yes No
s. 75A(6)	Does the club pay all monetary gaming prizes within 48 hours of request by the prize winner?	Yes No
s. 75A(7)	If a prize is not awarded immediately, is the prize winner given a written acknowledgement of the prize?	Yes No
r. 11	Do all gaming machine prize schedules have an approval?	Yes No
	Are non-cash gaming prizes purchased directly from a retailer/ manufacturer?	Yes No
	If No, has an approval been sought?	Yes No
	Are all prizes paid in full, including cents?	Yes No
	Does the club secretary ensure that all gaming machine prize winning cheques:	
s. 47B and r. 27	▲ Are clearly identified?	Yes No
	Contain a statement 'Prize winning cheque – cashing rules apply'?	Yes No
s. 47A	Does the club secretary ensure that all gaming machine prize winning cheques are not cashed at the club?	
	Note: A person, other than a financial institution, must not accept the transfer of a prize winning cheque with 500 metres of the club.	Yes No

Part 27 Gaming records

r. 85(a),

(b), (c), (d), (e), (f) Does the club secretary ensure that all gaming prize payment records (other than monetary payments released directly from the machine or gaming machine tickets) include:

The date of the award or payment?

- ▲ Number of credits accumulated / prize amount to be redeemed?
- Person's name and signature to whom the award or payment was made?
- Name and signature of an employee or person authorised by the club, certifying that they have seen the number of credits?

Part 28	Gaming records	
s. 56	Do all gaming machines kept or disposed of by the club have an approval?	Yes No
s. 133(1)	Are all approved gaming machines kept at the club connected to the authorised Centralised Monitoring System?	Yes No
	Do all gaming machines function in the manner for which they are designed and have an authorisation?	Yes No
s. 76	Are faulty gaming machines switched off as soon as practicable?	Yes No
and r. 10	Is an 'out of order' notice displayed?	Yes No
	Are patrons not allowed to play until the gaming machine is repaired?	Yes No
s. 77	Are there procedures and controls in place to prevent gaming machines being interfered with?	Yes No
	Does the club secretary ensure all gaming machines have intact security seals?	Yes No
s. 69(1)	Does the club secretary ensure all gaming machines kept in the club have an approval and have approved button labels, artwork, compliance plates and approved software?	Yes No

Part 29	Gaming machine tickets	
r. 105(1)	Is there a designated area (whether by sign or otherwise) where gaming machine tickets may be redeemed?	Yes No
r. 106	Is the club secretary or staff member, who holds a recognised competency card with a current RCG endorsement, authorised to redeem gaming machine tickets?	Yes No

No

No

No

No

No

Yes

Yes

Yes

Yes

Yes

Part 29 cc	ontinued	
r. 102	Do all gaming machine tickets include the dollar value of the accumulated credits and unique identification number?	Yes No
r. 103	Do all gaming machines have a lock or other security measure before the machine or equipment can issue a gaming machine ticket representing accumulated credits to a monetary value of more than \$10,000?	Yes No
r. 104(1)	Does the club's gaming machine ticket system keep a record of all tickets issued, which includes the gaming machine identification number, unique ticket identification number, dollar value, ticket date and time of issue?	Yes No
c. 104	Do all gaming machine tickets have the club name and problem gambling notice?	Yes No
r. 107	If a gaming machine ticket is not redeemed on the day of issue or the next day or has a value of \$5,000 or more, does the club record the name, address and signature of person claiming the prize, identification details, time and date of the redemption?	Yes No
r. 108(a), (b)	Does the club keep a monthly record of all redeemed gaming machine tickets and all unclaimed gaming machine tickets?	Yes No
r.109(2)	Does the club display a list of unclaimed gaming machine tickets with a value exceeding \$10 for a period of at least 1 month immediately before the date on which the tickets are due to expire? Note: A ticket expires 12 months from date of issue.	Yes No
r. 109(3)	If the unclaimed gaming machine ticket is not redeemed before it expires, does the club secretary ensure that within 3 months of expiration the monetary value of all unclaimed tickets is paid to the Secretary?	Yes No
r. 110(2), 143	Does the club retain all gaming machine tickets that have been redeemed or presented for at least 3 years?	Yes No
r. 110	Does the club secretary ensure that all gaming machine tickets are made available for inspection on request by a Liquor & Gaming NSW inspector?	Yes No

r. 93 If the club operates a player reward scheme, does the club secretary give patrons an option of choosing whether or not to participate? Yes Y	Part 30	Player reward scheme and promotional prizes	
prizes, including bonus reward points:	r. 93		Yes No
	s. 45		Yes No
Are not exchanged for cash?		Are not exchanged for cash?	Yes No
s. 45(4) Does the club ensure that the player reward scheme participants are aware that the player activity statement is available on request?	s. 45(4)		
and r. 42 Does the club player reward scheme promotional material inform participants that the player activity statement is available on request?			Yes No

Part 31	Player card / account	
r. 92(1)	Are all player cards restricted to persons over 18 years of age?	Yes No
r. 92(2)	Does the club sight any documentary proof of the player card holder's identity?	Yes No
r. 92(3)	Does the club secretary have procedures and controls in place to record player cards that are lost, stolen or destroyed?	Yes No
rr. 92(4), 22	Does the club secretary have procedures and controls in place to ensure that all player cards are not issued unless the applicant received information contained within the gambling warning and problem gambling notice?	Yes No
r. 95	Is the amount stored in the player's account or player card limited to a maximum of \$5,000?	Yes No
r. 94(1)	Are procedures and controls in place to ensure that a player cannot operate more than one player's account?	Yes No
r. 94(2)	Are procedures and controls in place to ensure that cash advances or any other form of credit are not extended to a player's account?	Yes No
rr. 94(3), 94(4), 19	Are all players opening a new account provided with written information regarding security of money, a PIN and a player information brochure as described in r.19?	Yes No
r. 94(5)	Is all cash in a player's account kept in a separate account and not used by the club?	Yes No
r. 97(1)(a)	Are all persons issued with a player card informed that the player activity statement is available on request?	Yes No

rr. 42, 22Does the club secretary ensure that all player activity statements contain the problem gambling message?Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858Image: Content of the secretary image: Content of the secretary ensure all internal promotional material regarding electronic payment gaming machines, that material includes advice that the player activity statement is available on request?Ves	Part 32	2 Player activity statements	
r. 97(1)(b) regarding electronic payment gaming machines, that material includes	rr. 42, 22	ensure that all player activityGambleAwarestatements contain the problemgambleaware.nsw.gov.au	s 🗌 No
	r. 97(1)(b)		s 🗌 No
r. 97(2) If a player requested a monthly player activity statement, does the club secretary ensure it is made available to that player?	r. 97(2)		s 🗌 No
r. 97(3) Does the player activity statement contain the following information: total turnover, total wins, net expenditure, and time card inserted?	r. 97(3)		» 🗌 No
r. 97(4) Does the club secretary ensure that a record is kept of depositing, paying of credits and withdrawals for player activity statements and this record is provided to the player on request?	r. 97(4)	paying of credits and withdrawals for player activity statements and this	s 🗌 No

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Part 32 coi	ntinued	
r. 98	Does the club secretary keep a record or copy of all player activity statements issued to players?	Yes No
	If a patron has a player account and wishes to set a limit on the amount of net expenditure, does the club secretary ensure that they:Adhere to the player's wishes?	Yes No
r. 99	Informed the player they may limit the weekly expenditure at the time of establishing a player account?	Yes No
	Does the club secretary ensure the request for limit on the player's account is enacted within 24 hours?	Yes No

Part 33	Gaming machine refills and clearance	
r. 17(1)	Does the club secretary ensure that the club's gaming machines are cleared or refilled by at least two authorised persons?	Yes No
	Does the club keep a written record or each gaming machine clearance, and refill, and if the refill was due to a short pay the name and signature of the player?	
r. 17(2)	Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill).	Yes No

Part 34	Technician records	
s. 76B and r. 16	Does the club secretary ensure that all works carried out by a licensed technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club?	
	Note: The record must contain the date, technician's name and licence number, and gaming machine name and serial number.	Yes No
s. 76B and r. 16	Does the club receive a written description of the work carried out by a licensed gaming machine technician?	Yes No

Part 35 Progressive gaming machines and progressive gaming system

rr. 76, 77(a), 77(b)	If the club operates a progressive gaming machine or progressive system, do they have an approval?	Yes No
	Is the jackpot display visible from all gaming machines attached to the linked progressive jackpot system?	Yes No

Part 35 cc	ontinued	
r. 77(c)	Does the club ensure an authorised progressive gaming machine or authorised progressive system is not deliberately removed from play and in so doing deny players the opportunity to win existing progressive jackpots, unless removed under r. 82 or r. 84?	Yes No
r. 78	Are all gaming machines clearly identified as being attached to the progressive system?	Yes No
1. 70	Do the house numbers on the gaming machine cabinets match those electronically recorded in the progressive system controller?	Yes No
r. 79	Is the venue gaming machine jackpot prize monitor located in the bar area or gaming room?	Yes No
r. 80(1)	Does the club secretary ensure that the club's progressive gaming machine or progressive gaming system is functioning properly?	Yes No
r. 80(2)	If the club's progressive gaming machine or progress gaming system is faulty, does the club secretary ensure it is removed from play immediately and an 'out of order' notice displayed indicating it is faulty?	Yes No
r. 81	Does the club secretary ensure that unauthorised person/s do not have access to the club's authorised progressive gaming machine or progressive system?	Yes No
r. 82(1)(a)	Does the club secretary have a written approval to dispose of any progressive machine?	Yes No
r. 82(1)(b)	Does the club secretary have a written approval to dispose of any progressive system?	Yes No
r. 82(1)(c)	Does the club secretary have a written approval to dispose of the accumulated progressive jackpot amounts on the gaming machine / system?	Yes No
r. 83	Does the club dispose of all accumulated jackpot amounts (less start up amounts) in accordance with an approval, and within 6 months of that approval?	Yes No
r. 84	Are all unclaimed jackpot prizes older than 12 months paid to the Secretary within 3 months of that 12-month period lapsing?	Yes No

Part 36	Gaming machine reporting	
r.15(2)(a)	Does the club secretary ensure that a monthly gaming machine cash flow analysis report is prepared?	Yes No
r. 15(2)(b)	Does the club secretary ensure that a monthly cancelled credit comparison report for each gaming machine is prepared?	Yes No

Part 36 cc	ontinued	
r. 15(2)(c)	If the club operates a ticket printer, does the club secretary ensure a monthly report comparing the money out meter reading or the cancelled credit meter reading to the value of redeemed and unclaimed tickets issued from each gaming machine is prepared?	Yes No
r. 15(4)	Does the club secretary ensure that the gaming machine cash flow analysis report, cancelled credit comparison report and the gaming machine ticket printer report are presented to the club's board or committee every month?	Yes No
r. 15(3)	Are the club's cash flow analysis reports in a form approved by the Secretary?	Yes No
r. 88(2)(a)	Does the club secretary ensure that the approved gaming machine electronic turnover meters of an authorised progressive system are read and recorded every month?	Yes No
r. 88(2)(b)	Does the club secretary ensure that the amount on the progressive meters of an authorised progressive system is read and recorded every month?	Yes No
r. 88(3)	Does the club keep a monthly record of readings of the venue's progressive system in a form and manner approved by the Authority? Note: The record must contain the date, gaming machine serial number, gaming machine ID, turnover meter and amount shown.	Yes No
r. 88(4)	Is a progressive jackpot reconciliation on the club's progressive system prepared every month?	Yes No
r. 88(5)	Are all progressive system reconciliation records kept at the club for at least 3 years after the reconciliation is carried out?	Yes No
r. 88(8)	Is the progressive reconciliation report presented to the club's board or committee every month?	Yes No
r. 88(9)	Are the results of approved gaming machines in respect of a progressive system kept separate from the results of all other approved gaming machines in the net analysis report?	Yes No

Part 37	Progressive gaming system reporting	
r. 88(2)(a)	Does the club secretary or approved manager read and record the monthly electronic turnover meters of the progressive gaming system?	Yes No
r. 88(2)(b)	Each month, does the club secretary read and record the amount shown on the progressive meters of the progressive gaming system?	Yes No
r. 88(4)	Is the jackpot reconciliation for the progressive gaming system prepared monthly?	Yes No

Part 38 Signage and resources – gaming machines

r. 23(2)	Is Sign 1G (Gambling warning sign) and 6G (Gambling counselling sign) prominently displayed in each gaming area?	What's gambling Boundary of the second se	Yes No
r. 44(4)	gaming area?	<section-header><section-header><section-header><text><text><text><text><text><text></text></text></text></text></text></text></section-header></section-header></section-header>	Yes No
r. 18(2)(a)	Is Sign 3G (chance of winning) prominently displayed in each gaming area?	A million to once.	Yes No
LA s. 127 and LR rr. 33, 56	Is Sign 2L (minors not permitted in this area) prominently displayed in each gaming area?	No one under 18 is allowed in this area. It's against the law.	Yes No
r. 22	Is Sign 4G (Gambling counselling sticker) prominently displayed on each gaming machine?	elp is close at hand GAMBLEAWARE gambleaware.nsw.gov.au 1800 858 858	Yes No
rr. 24, 41(4), 42(7)	Is this problem gambling notice prominently displayed on all ATMs, cash-back terminals and player activity statements?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No

Part 38 co	ontinued	
r. 46	Is Sign 2G (self-exclusion contact cards) securely attached to each bank of gaming machines in a card holder so they can be clear seen when playing a gaming machine or approaching the bank of gaming machines?	Help is close at hand. With expert is reader to you with the experimentation of the experiment
rr. 19, 20	Is Brochure 1 (Info about the gaming machines) made available in each gaming area at all times?	Info about the odd Britisher With a state With a state With a state With a state
rr. 19, 21	Is Brochure 1 (Info about gaming machines - translated version) in the relvant community language supplied as soon as possible following a patron's request?	て解釈年 在博知氏法論? MARKELARMARY

- A number of options showing different images are available for each sign with display of only one required. These are available on the L&G website.
- The 'ClubSafe Self-exclusion' sign can be obtained from Clubs NSW.

Club governance and management

- ▲ Unless otherwise specified, this club governance and management checklist operates under the *Registered Clubs Act 1976* and the Registered Clubs Regulation 2015.
- The first column of this checklist refers to sections in the Registered Clubs Act 1976, and regulations in the Registered Clubs Regulation 2015 (including clauses within the Registered Clubs Accountability Code in the Regulation).
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 39	Quarterly financial statements	
cl. 10(a)	Has the club prepared quarterly financial statements that include the club's profit and loss accounts and trading accounts and a balance sheet, and provided these to the club board?	Yes No
cl. 10(b)	Does the club ensure that the statements are available to club members within 7 days of them being adopted by the board?	Yes No
cl. 10(c)	 Does the club display a notice on the club premises and website (if any) advising club members how they can access the financial statements? Note: An example of such a notice (sign 2C) is available at <u>liquorandgaming.nsw.gov.au</u>. 	Yes No
Part 40	Register – disclosures by directors and employees	
cl. 8(3)	Does the club maintain a register of disclosures in an approved form by the Secretary:	Yes No
cl. 8(1)(a)	A director who has any material personal interest in a matter that relates to the affairs of the club has disclosed that interest to the club?	Yes No
cl. 8(1)(b)	A director or top executive who has any personal or financial interest in a contract relating to the procurement of goods or services or any major capital works of the club has disclosed that interest to the club?	Yes No
cl. 8(1)(c)	A director or top executive who has any financial interest in a hotel within 40 kilometres of the club's premises has disclosed that interest to the club?	Yes No
cl. 8(1)(d)	▲ A director, top executive or employee has disclosed to the club any gift/ remuneration received from an affiliated body of the club or from a person/body that has entered into a contract with the club if the value of the gift or the amount of remuneration is \$1,000 or more?	Yes No
cl. 8(2)	Does the club have procedures in place to ensure that these interests are disclosed within 21 days after the relevant person becomes aware of the matter and are managed in an appropriate manner?	Yes No

Part 41	Information to members	
cl. 9(1)(a)	Does the club ensure that the prescribed information (listed below) is available to club members within 4 months after the end of the reporting period?	Yes No
cl. 9(1)(b)	Does the club display a notice on the club premises and website (if any) advising club members how they can access this information? Note: An example of such a notice (sign 2C) is available at <u>liquorandgaming.nsw.gov.au</u>	Yes No
cl. 9(2)(a)	Disclosures made by directors, top executives and employees under cl. 8?	Yes No
cl. 9(2)(b)	Details of any overseas travel by a director or an employee of the club in their capacity as a director or employee, including any costs fully or partially met by the club?	Yes No
cl. 9(2)(c)	Details of any loan made to an employee of the club over \$1,000, including amount of loan and interest rate (if any)?	Yes No
cl. 9(2)(d)	Details of any contract of employment with a top executive approved by the club board in the relevant period?	Yes No
cl. 9(2)(e)	Details of any consultancy costing more than \$30,000, including name of the consultant, consultancy fee and nature of services provided?	Yes No
cl. 9(2)(f)	The total amount paid by the club to consultants other than those required in para. (e)?	Yes No
cl. 9(2)(g)	Details of any legal settlement made with a director or an employee and any associated legal fees paid by the club (unless the disclosure would breach any confidentiality agreement reached by the club)?	Yes No
cl. 9(2)(h)	Details of any legal fees (not referred to para. (g)) paid by the club on behalf of a director or an employee?	Yes No
cl. 9(2)(i)	The amount allocated by the club to community development and support under the ClubGRANTS scheme (i.e. Part 4 of the Gaming Machines Tax Act 2001)?	Yes No
cl. 9(2)(j)	The total amount of gaming machine profits earned by the club in the gaming machines tax period?	Yes No

Part 42	Core property	
s. 41E(5)	Does the club's annual report specify all core and non-core property?	Yes No
	 In case of property disposal: Did the club have core property valued by a registered valuer prior to disposal? 	Yes No
s. 41E(1)	Was the disposal approved by a majority of ordinary members that included social members at a general meeting?	Yes No
	Was the sale by way of public auction or open tender using an independent real estate agent or auctioneer?	Yes No

Part 43	Employment of close relatives	
cl. 7(1)	Does the club make all reasonable inquiries to discover whether any person it employs is a close relative of a director or top executive of the club?	Yes No
cl. 7(3)	Does the club only employ such a person if the employment is approved by the club board?	Yes No
cl. 7(2)	Does the club ensure that any director who is a close relative of the potential employee does not take part in the board's decision making about their employment?	Yes No

Part 44	Management contract	
cl. 5(1)	Has the club entered into a management contract under which a person who is not a director, the secretary, a manager or an employee of the club exercises functions in relation to the management of the business or affairs of the club?	Yes No
cl. 5(2)(a)	 If Yes, did the club: Notify its members at least one month before it entered into any proposed management contract? 	Yes No
cl. 5(2)(b)	Provide a report to the Secretary at least one month before it entered into any proposed management contract?	Yes No

Part 45	Club contracts	
cl. 4(1)	Are all club contracts involving a director or top executive, or company in which they have a pecuniary interest, approved by the club board?	Yes No
cl.4(2)	Does the club ensure it does not enter a contract with the club secretary or a manager, unless the contract results from an open tender process or is an employment contract?	Yes No

Part 45 continued		
cl. 4(3)(a)	Does the club ensure it does not enter into a contract with any close relative of the secretary or manager, unless the contract results from an open tender process or is an employment contract?	Yes No
cl. 4(3)(b)	Does the club ensure it does not enter into a contract with a company/ body in which the secretary, manager, or a close relative of the secretary or manager, has a controlling interest, unless the contract results from an open tender process?	Yes No
cl. 4(4)	Does the club make all reasonable inquiries to discover whether any contract it enters into does not contravene cl. 4?	Yes No
cl. 3(1)	Does the club ensure that the contract of employment of each top executive is in writing and covers the terms of employment, the role and responsibilities, remuneration (including fees for service) and termination of employment?	Yes No
cl. 3(2)	Has the contract of employment of each top executive been reviewed by an independent and qualified adviser before being approved by the board?	Yes No
cl. 6(1)	Does the club ensure it does not provide loans to a director?	Yes No
cl. 6(2)(a)	Does the club ensure it does not provide a loan of more than \$10,000 to any employee?	Yes No
cl. 6(2)(b)	Has any employee loan first been approved by the club board?	Yes No

Part 46	Chief executive officer	
s. 32(1)	Does the club have an approved club secretary?	Yes No
	Has the club appointed a new person to act as the club secretary?	Yes No
a 00	Has the Authority been notified within 7 days?	Yes No
s. 33	Has the new secretary been approved by the Authority?	Yes No
	If not, has the secretary been acting for a period not exceeding 2 months?	Yes No
s. 33A(1) (a)	Does the club prohibit the club secretary to hold a hotel licence?	Yes No
s. 33A(1) (b)	Does the club prohibit the club secretary to acquire a financial interest in hotels?	Yes No

Part 47	For clubs with more than one set of premises: approved manager	
s. 66(2) -	Does the club have more than one set of premises?	Yes No
s. 66(2) [LA]	If Yes, unless previously exempted does the club have an approved manager for each of the premises?	Yes No
s. 33A(1) (a)	Does the club prohibit the approved manager to hold a hotel licence?	Yes No
s. 33A(1) (b)	Does the club prohibit the approved manager to acquire a financial interest in hotels?	Yes No

Part 48	Club memberships	
s. 31(1)(a)	Does the club keep a register of members, including each member's name in full, address and, for ordinary members, the date they last paid the annual fee for membership of the club?	Yes No
s. 30(2)(a)	Does the club ensure that the names and addresses of persons proposed for election as ordinary members of the club are displayed in a conspicuous place on club premises for at least 1 week before their election?	Yes No
s. 30(2)(b)	Was there at least 2 weeks between the proposal of a person for election as an ordinary member of the club and their election?	Yes No

Part 49	Club functions	
r. 14	If the club has applied for a function authorisation, was a notice of the application legible to the passing public fixed to the premises within 2 days after the application was lodged?	Yes No
s. 23	If the club has a functions authorisation, are there procedures and controls in place to ensure that all conditions are known and observed by staff?	Yes No
0.00(0)	Does the club secretary ensure that all functions are held in the designated function areas?	Yes No
s. 23(2)	If Yes, can patrons enter or depart from a function through a designated access area?	Yes No
s. 23(3)(a)	If the club holds a function for minors on club premises: Does the club give at least 7 days notice to the police? 	Yes No
s. 23(3)(b)	Does the notice include the name and nature of the function, the number of minors, the number of adult supervisors and details of the security arrangements for the function?	Yes No
s. 23(3)(d)	Does the club secretary ensure that liquor is not sold, supplied, disposed of or consumed in the area in which a minors function is held?	Yes No

Part 49 continued		
s. 23(3)(e)	Does the club secretary ensure gaming machines are not located in the minors function area or ensure minors attending the function cannot access the gaming machines?	Yes No
Part 50	Club elections	
s. 30(1) (a1)	Does the club hold board elections in accordance with the club's constitution?	Yes No
s. 30(1) (b1)	Are members of the governing body full members of the club?	Yes No
s. 30(1)(c)	Are board meetings held at least once a month with all proceedings and resolutions properly recorded in the minutes?	Yes No
s. 30(1)(d)	Does the club ensure that a person is prohibited from casting a proxy vote for another member at club election and club meetings?	Yes No
	Does the club prohibit employees:	
s. 30(1)(h)	To vote at a club election or meeting?	Yes No
	To hold office as a member of the governing body of the club?	Yes No
s. 30(1) (h1)	Does the club prohibit employees to vote at the election of the club's governing body of the associated club?	Yes No

Part 51	Club amalgamations	
s. 17AB	Is the club a party to a proposed amalgamation with another club?	Yes No
r. 4(1)	If Yes, has the club called for an expression of interest to amalgamate with other clubs within a 50km radius?	Yes No
r. 4(2)	If the Secretary issued a direction regarding the club amalgamation, has the club secretary complied?	Yes No
r. 4(4)	Does the club give notice at each annual general meeting of each expression of interest and each unsolicited merger officer received within the previous 12 months?	Yes No
r. 4(5)	Has the club, before entering into a memorandum of understanding for a proposed amalgamation, notified its members of any other expressions of interest or unsolicited merger offers received in the previous 12 months?	Yes No
s. 17AE and r. 5	Has the club displayed a notice on the club noticeboard or website notifying members of the proposed amalgamation?	Yes No

Part 51 continued		
	Does the club have a memorandum of understanding of the proposed amalgamation?	
r. 7(1), (2)	Note: This covers the club's position on each club's degree of autonomy, traditions, community support, intentions of future directions, employee protection, core property, amalgamation risks and treatment, cash or investment, club's gaming machine entitlements and agreed timeframe of amalgamations.	Yes No
r. 7(3)(a)	Did the club secretary ensure that the memorandum of understanding of the proposed amalgamation was made available to all ordinary members at least 21 days before any meeting was held to vote on the proposal?	Yes No
r. 7(3)(b)	Did the club secretary ensure that the memorandum of understanding was made available for inspection at the club, or posted on the club's website for at least 21 days before any meeting was held?	Yes No

Part 52	Club rules	
s. 49	Has the club amended its rules within the last 12 months?	Yes No
	If Yes, have the amendments been approved by members at the club's general meeting?	Yes No
	Was a copy of the amended constitution lodged with the Secretary within 1 month after amending the rules?	Yes No

Part 53	Open door policy	
s. 30(2A)	At each public entrance, has the club displayed a temporary membership zone map, temporary membership rules, a copy of s. 30(10) – members of other clubs and the definition of 'guest' displayed?	Yes No
s. 45	Does the club ensure that everyone entering the club meets all entry requirements?	Yes No
s. 30(3B)	Are there procedures and controls in place to prevent a person residing within a 5km radius of the club from entering as a temporary member?	Yes No
	Does the club secretary ensure that the following registers are kept at all public entrances: guests of members 	
-	temporary members	
s. 30(2) (k), (l), (m)	Are all registers current and properly maintained by staff members?	Yes No
	Does the club prohibit staff from signing in guests in the guests of members register?	Yes No
	Does the club prohibit guests from block signing in the guests of members register?	Yes No

Part 53 co	ontinued	
s. 31	Does the club secretary ensure that all registers are kept at the club for at least 3 years after the date of the last entry in the registers?	Yes No

Part 54	Director's training	
r. 26	Does the club ensure that all members of the club's governing body complete their training within 12 months of becoming a member?	
	Note: Courses are the Director Foundation and Management Collaboration, and Finance for Club Boards conducted by or on behalf of Clubs NSW.	Yes No
r. 27	Does the club ensure that the club secretary and managers complete their training within 2 years of becoming the club secretary or manager?	
	Note: Courses are the Board Governance, the Company Secretary and the General Manager conducted by or on behalf of the Club Managers Association of Australia.	Yes No

Part 55 Best practices and tips: banking, floats and petty cash

Is the club's banking up to date?	Yes No
Does the banking coincide with the gaming machine clearances?	Yes No
Are the club's banking reconciliations performed regularly?	Yes No
Are all floats reconciled daily?	Yes No
Are all appropriate items paid by petty cash?	Yes No
Are all petty cash vouchers properly authorised and approved?	Yes No
Is there adequate security in place to ensure the above processes are secured?	Yes No
Is there CCTV in all of the clubs cash handling areas?	Yes No
Is there more than one employee involved in the cash management cycle?	Yes No
Are bar takings reconciled against till tapes at the end of each shift?	Yes No

Part 56 Best practices and tips: bar stocks and operations	
Are there procedures and controls over all bar stock?	Yes No
Is all stock ordered authorised and approved?	Yes No
Has stock received from suppliers been reconciled against the invoice?	Yes No

Part 56 continued	
Is there adequate security in place to ensure theft does not occur?	Yes No
Are all stock discrepancies investigated and reported on at the club's board meetings?	Yes No
Is a liquor stock analysis performed regularly?	Yes No
Does the club engage the services of an external liquor stock-taker?	Yes No
Is the club's governing body advised of the gross profit of liquor sales?	Yes No

Part 57 Best practices and tips: drawing cheques and credit cards

Does the club ensure that all cheque, credit card, debit card and EFT payments are adequately vouched for?	Yes No
Are drawn cheques signed and vouched for by at least 2 authorised persons?	Yes No
Are EFT payments signed and vouched for by at least 2 authorised persons?	Yes No
Is credit card and debit card expenditure properly certified?	Yes No
Are all payments recorded under correct expenditure categories?	Yes No
Are there procedures and controls to prevent the fraudulent use of club credit or debit cards?	Yes No
Is there adequate security in place to ensure the above processes are secured?	Yes No

Part 58	Signage and resources
s. 50B and r. 22	Is Sign 1C (minors not to sign) prominently displayed close to the guests register?
cl. 9(b)	Is a notice displayed on the club premises and website if any, with similar content to <i>sign 2C</i> , advising members how they can access the information relating to the management and financial administration of the club?

 An example of a notice about members' access to information (sign 2C) is available at <u>liquorandgaming.nsw.gov.au</u>.

If purchasing the signs from L&GNSW, some of these signs are available:

- in durable UV-resistant hard plastic
- as decal stickers for placing on glass panels.

Keno operations

- Unless otherwise specified, this Keno operations checklist operates under the Public Lotteries Act 1996, regulations in the Public Lotteries Regulation 2007.
- The first column of this checklist refers to sections in the Public Lotteries Act 1996, regulations in the Public Lotteries Regulation 2007 and <u>Keno rules</u>.
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 59	Conditions	
s. 10	Does the club operate Keno?	Yes No
a 14	Does the club secretary comply with the conditions imposed by the Minister?	Yes No
s. 14 -	Does the club secretary comply with the conditions imposed by the legislation?	Yes No
- 00	Is the club secretary aware of the Keno rules?	Yes No
s. 22 -	Are club staff aware of the Keno rules?	Yes No
s. 24(1)(a)	Are the Keno rules (extract) prominently displayed at each place where Keno entries are accepted?	Yes No
s. 24(1)(b)	Is a complete copy of the Keno rules available for inspection free of charge on request?	Yes No

Part 60	Keno staff	
rule 5A(b)	Are all on-duty Keno staff members prevented from playing Keno?	Yes No
rule 6(b)	Is a senior writer present at the club at all times while a Keno game is in progress?	Yes No

Part 61	Credit betting
s. 43 and rule 9(a)(b)	Are procedures and controls in place that prevent staff accepting an entry on Keno without payment at the time the entry is made?

Part 62	Gambling inducement
r. 16	Are procedures and controls in place to ensure staff do not offer or supply any free or discounted liquor to participate in a Keno game?

Part 63	Prizes and prize winner		
r. 15	If a Keno prize more than \$5,000 or the (venue threshold) but less than \$10,00 secretary ensured that the balance, or patron), is paid by a crossed cheque	00 is won by a patron, has the club or the full amount (if requested by the	Yes No
s. 38 and r. 7	Does the club secretary ensure that a identity is kept confidential and not p by the prize winner?		Yes No
Part 64	Minors		
s. 44 and rule 5A(c)	Are procedures and controls in place from purchasing a Keno entry (in pers	, , ,	Yes No
Part 65	Advertising		
	Are there procedures and controls in place to prohibit any Keno-related advertisements that:		
	Encourage a breach of the law?		Yes No
a 20 and	Depict children?		Yes No
s. 39 and r. 14(2)	Suggest that winning will be a definite outcome of participating in a public lottery?		Yes No
	Suggest that entering a public lottery will definitely improve a person's financial prospect?		Yes No
	Breach the Commercial Television Industry Code of Practice?		Yes No
r. 14(3)	Does the club secretary ensure that all Keno-related advertisements have the problem gambling message?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No
s. 43B	Does the club secretary ensure that a by the Keno licensee or the person a		Yes No

Part 66 Signage and resources

r. 13(2) Is Sign 6G (Gambling counselling sign) prominently displayed in each point of sale where Keno tickets are sold?



______03317__010921

No

Yes

Part 66 continued				
r. 13(4)	Is Sign 6G an approved sign?	Yes No		
r. 10	Is Brochure 2 (Info about lotto, lotteries or Keno) available and prominently displayed at or near each Keno terminal?	Info about the odds Deliteg on Lotte, Exteries or Keno?		
r. 11	Is Brochure 2 (Info about lotto, lotteries or Keno - translated version) available following a patron's request?	了解概要 定法示意: R集成最基本		

A number of options showing different images are available for each sign with display of only one required.
 These are available on the L&G website.

Wagering operations

- ▲ Unless otherwise specified, this wagering operations checklist operates under the *Totalizator Act 1997*, Totalizator Regulation 2012 and the *Unlawful Gambling Act 1998*.
- The first column of this checklist refers to sections in the Totalizator Act 1997 (TA), regulations in the Totalizator Regulation 2012 (TR) and sections in the Unlawful Gambling Act 1998 (UGA).
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 67	TAB outlets – conditions	
	Does the club operate a TAB?	Yes No
TA s. 57	Is the club secretary aware of the totalizator rules that apply to the TAB outlet?	Yes No
	Are staff aware of the totalizator rules that apply to TAB outlet?	Yes No
TA s. 55(a)	Are the totalizator rules prominently displayed at each place where bets are accepted?	Yes No
TA s. 55(b)	Is a complete copy of the totalizator rules available for inspection free of charge by a person on request?	Yes No

Part 68	Responsible conduct of betting – totalizators, totalizator betting and other betting activity	
TA s. 117(1)	Do all betting activities adopt the responsible practices in the conduct of totalizators, totalizator betting and any other betting activities approved under s. 13 of the <i>Totalizator Act 1997</i> ?	Yes No
TA s. 117A(2)	Does the club secretary comply with all the particulars required by the regulations?	Yes No

Part 69	Credit betting	
TA s. 81	Are there procedures and controls in place that prevent staff accepting a bet on a totalizator without payment at the time the bet is made?	Yes No

Part 70 Gambling inducement

	Are there procedures and controls in place to ensure all staff or agents	
TR r. 13	do not offer or supply free or heavily discounted liquor to patrons	
	that gamble?	Yes No

Part 71	Betting tickets / entry		
TA s. 117A(2) (d) and TR r. 8	Does the club secretary ensure that all betting entries have a problem gambling message?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No
TR r. 8	Does the club secretary ensure that all betting tickets are printed with the problem gambling message?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No

Part 72	Advertising		
	Does the club secretary ensure that a do not contravene the regulations or		Yes No
TA s. 80	Are there procedures and controls in or causing to publish any totalizator- to the regulations and rules?		Yes No
	Are there procedures and controls in related advertisements that:	place that prohibit any totalizator-	
	Encourage a breach of the law?		Yes No
	Depict children gambling?		Yes No
	Are false, misleading or deceptive	?	Yes No
TR r. 12(1)	Suggest participation in gambling activities is likely to improve a person's financial prospects?		Yes No
	Promote the consumption of alcohol while engaging in gambling activities?		Yes No
	Are not published in accordance with decency, dignity and good taste?		Yes No
	Breach the Commercial Television Industry Code of Practice registered by the Australian Communications and Media Authority?		Yes No
TR	Are there procedures and controls in related advertisements that offer any		
r. 12(h)	related advertisements that offer any inducement to participate, or to participate frequently in any gambling activity (including an inducement to open a betting account)?		Yes No
TR r. 12(3)	Does the club secretary ensure all totalizator-related advertisements in racebooks,	Help is close at hand GambleAware	
	newspapers, magazines, posters, website or other printed	gambleaware gambleaware.nsw.gov.au 1800 858 858	
	form must include the problem gambling message?		Yes No

Part 73	Minors and EBT	
TA s. 84(1)	Are there procedures and controls in place to prevent a minor placing a bet?	Yes No
TA s. 84(2)	If the venue has Electronic Betting Terminals (EBTs), is the 'TAB under 18' notice prominently displayed on or close to the EBTs?	Yes No
	Does the club secretary ensure all EBTs are monitored at all times, either by electronic means or staff?	Yes No
UGA s. 16(1)(c)	Does the club secretary have procedures and controls in place to prevent an inducement given to a minor to gamble for a fee or reward?	Yes No
TAB Notice	Is the 'TAB under 18' notice prominently displayed close to EBTs?	Yes No
	BETCARE TARCORP VOLUNTARY SELF SECUSION PROGRAM The committed to Responsible Cambing and Hts Voluntary Self Exclusion Program. Network Self Security Program.	
	Is the 'TAB rules' notice prominently displayed close to EBTs?	Yes No

Part 74 **ATM and EFTPOS terminals** Yes No Does the club have ATM or EFTPOS terminals? Is this problem gambling Help is close at hand TR r. 10 notice (produced by the GambleAware venue) prominently displayed gambleaware.nsw.gov.au on or close to each ATM 1800 858 858 and EFTPOS terminal? No Yes TR Does the club secretary ensure the letters and figures contained in the Yes No r. 10(4) problem gambling notice are at least 2 millimetres high?

Part 75 Signage and resources

Part 75 continued					
TR r. 9(1)	Is Sign 6G (Gambling counselling sign) prominently displayed in the betting area so anyone in that area can see the content of the sign?	Help is close at hand Figure 1			
TR r. 9(3)	Is Sign 6G an approved sign?	Yes No			
TR r. 6(1) (a)	Is Brochure 4 (Help is close at hand) available in each part of the club where totalizator betting is being conducted?	Help is close at hand ref for you 24/?			
TR r. 7(2)	Is Brochure 4 (Help is close at hand - translated version) available as soon as possible following a patron's request?	帮助近在咫尺 为运送信24/7的分天核支持			
TR rr. 6(3), 7(3)	Does the club secretary ensure that Brochure 4 and translated versions are approved brochures?	Help is close Le tor you zt/t Mer tor you zt/			

Part 75 continued						
TR r. 6(2)	Is the 'TAB under 18' notice prominently displayed in an area where bets are accepted?	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Yes No			
	Is the 'TAB rules' notice prominently displayed in an area where bets are accepted?	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Yes No			

- A number of options showing different images are available for each sign with display of only one required.
 These are available on the L&G website.
- The 'TAB under 18' and 'TAB rules' notices must be obtained from TAB.