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**CLASS 1 LOCAL IMPACT ASSESSMENT**

**GAMING MACHINE THRESHOLD INCREASE**

**Applicant: Wyong Rugby League Club Limited**

**Premises: Woolgoolga Diggers Club LIQC300237656**

**17 Beach Street, WOOLGOOLGA, NSW, 2456**

**19 October 2022**

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## 1. EXECUTIVE SUMMARY

Woolgoolga Diggers Club (the Club) LIQC300237656 is located at 17 Beach Street, Woolgoolga NSW and forms part of the Wyong Rugby League Club Limited (the Applicant) group of clubs.

The Club is located in Coffs Harbour Council local government area, and within the Woolgoolga-Arrowarra Statistical Area Level 2 (SA2) which is classified as a Band 2 area for the purposes of section 33 *Gaming Machines Act (NSW) 2001 (Act)*. It is located within the Mid North Coast Local Health District and Mid & Northern NSW GambleAware region.

The Club currently has a Gaming Machine Threshold (GMT) of 61. It holds 61 Gaming Machine Entitlements (GMEs), and is operating 61 gaming machines.

The Club now seeks a low-range increase of the GMT of 20.

The Club has a robust Gaming Plan of Management (**GPOM**) that provides for responsible gambling measures that exceed those required by legislation. The Club is a member of ClubSafe Premium.

The Club has had regard for the Authority's "Guideline 16 - Late-night gaming applications" as its licence provides for the operation of gaming machines up to 1am (4am on public holidays).

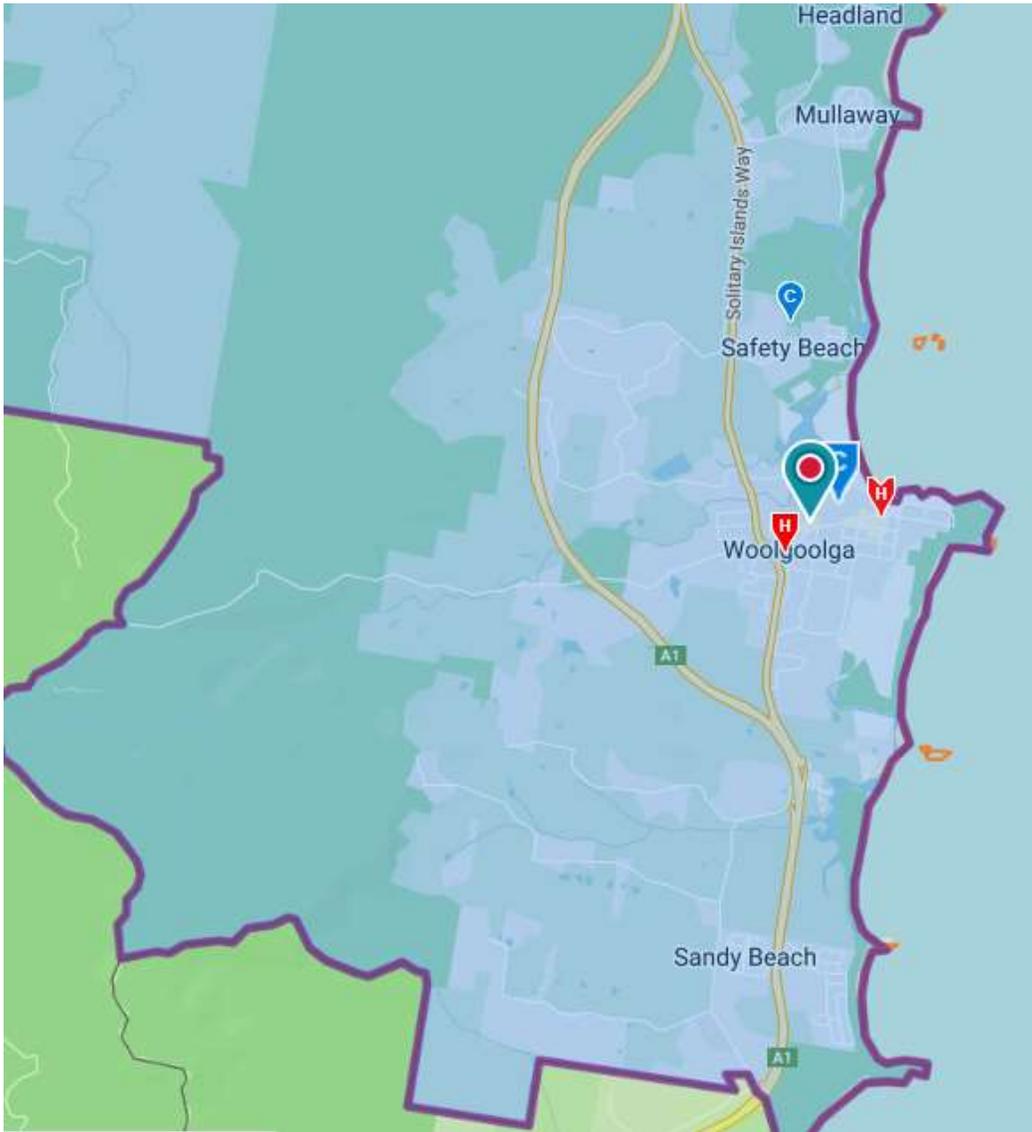
In the event that the GMT increase is approved, the Applicant undertakes to make a sizeable contribution to the Responsible Gambling Fund in accordance with the Class 1 Local Impact Assessment process guidelines.

## 2. VENUE & LOCAL COMMUNITY

### 2.1 Venue

Woolgoolga Diggers Club is a licensed club situated in the heart of Woolgoolga town centre. The Club licence commenced in 1947, and it amalgamated with Wyong Rugby League Club group in 2021.

The map below identifies the Club (red dot marker), and other nearby venues. As noted earlier, the Club is situated within the Woolgoolga-Arrowarra SA2. There are no SA2s within 5 km of the Club, with Korora-Emerald Beach to the south and Coramba-Nana Glen-Bucca to the west falling just outside 5km.



*Source: LGNSW*

The Club currently has a Gaming Machine Threshold (GMT) of 61. It holds 61 Gaming Machine Entitlements (GMEs), and is operating 61 gaming machines.

The Club now seeks to increase the GMT by 20 to 81, being a low range threshold increase for the purposes of section 35 of the Gaming Machines Act (NSW) 2001 as prescribed by clause 30 of the Gaming Machines Regulation (NSW) 2019.

The Club offers a range of facilities to the local community, including lounge areas, bars, restaurant/cafe, indoor and outdoor gaming areas, TAB and Keno, and an onsite car park. The Club has recently been refurbished, and is planning for further improvements to facilities to ensure the venue offers modern and comfortable facilities to the community as well as the many tourists that visit the area.

The Club's total floorspace is currently approximately 2,000 square metres. The floorspace of the gaming area is currently approximately 320 square metres. The Club currently has a Development Application lodged with council for improvements to the internal areas of the Club including relocating part of the gaming area. After completion of the proposed works, the total floorspace and gaming area floorspace would increase by approximately 130 square metres.

The Club's licence reflects gaming machine shutdown hours between 1am and 7am (4am to 10am on public holidays).

## 2.2 Local Community

We have summarised in the table, key statistics relating to the Woolgoolga-Arrowarra SA2, including gaming density and socio-economic index:

Woolgoolga-Arrowarra SA2		Source
Population 2021	14,463	2021 ABS Census
Population 2016	12,523	2016 ABS Census
Population growth 2016 to 2021	1,940	
Population growth %	15.5%	
SEIFA score	958	2016 ABS Census (Index of Relative Socio-economic Disadvantage)
SEIFA ranking	580	
Gaming machine threshold (GMT)	207	LGNSW Premises list July 2022
GMT per capita	0.0143	
Gaming machines	174	LGNSW Premises list July 2022
Gaming machines per capita	0.0120	

Attached as **Annexure A** is the 2021 Census "Quickstats" data from the Australian Bureau of Statistics (ABS) which provides demographic information for the Woolgoolga-Arrowarra SA2.

The median age in the SA2 is 43 years, and median weekly household income is \$1,346. The percentage of the population that is Non-Indigenous is 89.5%. Family households comprise 70.7% of households, and 71.3% of occupied private dwellings are owned outright or owned with a mortgage.

At the time of writing this report there are 1,156 members identified as Woolgoolga Diggers members in the membership system, that do not reside within the postcode 2456, and there are 4,437 Woolgoolga members that do reside within postcode 2456. We note postcode 2456 closely replicates the Woolgoolga-Arrowarra SA2 (the SA2 boundaries are slightly further north than postcode 2456).

### **3. GAMBLING HARM MINIMISATION AND RESPONSIBLE GAMBLING MEASURES**

The Club will implement a Gaming Plan of Management (**GPOM**) with responsible gambling and harm minimisation measures that will include all measures as required to comply with the Act and Regulation. The GPOM will also incorporate such measures that will go “above and beyond” and exceed those required by current gaming machine legislation.

In devising its GPOM, the Club has had regard to:-

- the risk profile of the Club;
- all relevant legislation and regulation;
- operational considerations;
- the floor plan and design of the Club;
- conditions imposed by Council, NSW Independent Liquor & Gaming Authority, Liquor & Gaming NSW or any other authority;
- guidance notes and fact sheets as issued by NSW Independent Liquor & Gaming Authority, Liquor & Gaming NSW and GambleAware.

#### **3.1 Suitably Qualified Staff**

All staff supervising or servicing the gaming room at the Club will have current NSW Responsible Conduct of Gambling (**RCG**) qualifications and therefore have completed an approved RCG course.

Gaming staff will be required to undertake RCG refresher courses. The Club will maintain a register that will allow management to monitor when staff are required to undertake training.

Responsible Gambling Officers and the Gaming Management Team will be required to undertake Advanced RCG training and will be suitably trained and responsible for administering self-exclusion requests.

A copy of each relevant staff member’s RCG competency card or interim RCG certificate will be maintained on the employee register and made available for inspection as required.

All gaming staff will be directed to comply with the GPOM and will be adequately trained as to its application and encouraged to seek clarification or further direction as required.

#### **3.2 Responsible Gambling Measures**

The Gaming Plan of Management will include responsible gambling and harm minimisation measures as detailed below.

### **3.2.1 Mandatory Responsible Gambling Measures**

The GPOM incorporates all mandatory RCG measures as required under the Act.

The Club complies with all legislation that governs the operation of gaming machines and the responsible conduct of gambling. The Applicant also complies with *The Anti-Money Laundering and Counter-Terrorism Financing Act 2006*.

### **3.2.2 Responsible Gambling Measures Above and Beyond**

In addition to the mandatory measures noted above, the Club, after assessing the risk profile of the venue, has implemented further rigorous operational measures to reduce the risk of gambling harm and to deter problem gamblers from entering the gaming room of the Club.

The constant presence of staff in the gaming room will enable the prompt detection of problem gambling or potential gambling harm.

The Gaming Plan of Management also provides measures above and beyond the minimum legislative requirements including:

#### Awareness

- In house digital displays will include responsible gambling messages and information about support services within its media cycle at all times.
- Strategically placed harm minimization signage and messages within the gaming lounge bathrooms and displayed at the location of all club ATMs.
- The Club will include responsible gaming messages and media within its website including links to counselling services and helplines.
- A designated contact email address and telephone number will be provided on the Club's website, and in venue within marketing material for any issues, disputes or complaints regarding Responsible Conduct Of Gaming (RCG) and how to make a complaint regarding Responsible Conduct Of Gaming. The designated email address and phone number will be directed to the Wyong Rugby League Club Group Gaming Management Team to review, provide feedback to the customer, the Club and/or its staff as well as action when required.
- Marketing material within the venue will include information on how to submit a complaint regarding RCG to Liquor and Gaming NSW.
- Direct marketing to members such as the Clubs EDM (electronic direct mail) will promote local support services and awareness campaigns including but not limited to Gambling Awareness Week.
- A self-audit checklist will be completed by a Responsible Gambling Officer weekly to ensure the aforementioned signage and initiatives are maintained and current.

- Support and promote GambleAware Week annually, including onsite information stalls staffed by gambling counsellors, and onsite hosting and promotion of local speakers with lived experience of gambling harm

### Staff Training & Culture

The Gaming Management Team:

- Will undergo both the Advanced RCG training as well as the Advanced Ambassador Training
- Will coordinate staff training workshops and annual refresher training as required
- Will be notified of all incident reports through the Digital Gaming Incident Register
- Will oversee the Digital Gaming Incident Register as well as record and action outstanding incidents as required
- May provide direction and feedback to staff when reviewing incidents.
- Will at times provide specialist support, and connect staff and patrons to help systems

Responsible Gambling Officers

- The Clubs supervisors, duty managers and venue manager will be assigned as the venue's Responsible Gambling Officers.
- The Responsible Gambling Officers will receive the Advanced RCG training to be competent in facilitating sensitive conversation with discretion, suggest and encourage support when necessary and processing of a self-exclusion.
- A dedicated Responsible Gambling Officer will be available within the Club at all times during trading hours.
- The Responsible Gambling Officers will demonstrate a strong presence within the gaming room daily with regular checks each hour

All Staff

- The Club will endeavour to nurture a culture where patron welfare is paramount.
- All staff are trained on the importance of player welfare and harm minimization initiatives during induction.
- Staff will be informed of all new self-exclusions directly via email which will include the exclusion type and a photo of the individual to become familiar with.

- A digital register of all current self-exclusions will be available within the Clubs intranet system which can be accessed by any staff member at any time.
- Harm minimization will be a subject of all supervisor meetings and gaming team staff meetings.
- Staff meetings will also recognize and celebrate individuals who demonstrate a commitment to harm minimization.
- Recognition and rewards to staff who demonstrate a commitment to harm minimization and share outcomes with other staff to encourage positive action and care.

### Resources

- The Club's gaming system will enable self-excluded members to have their membership card locked as per exclusion type. Gaming areas exclusions will have a lock on any gaming machine use or functionality and entire venue locks will lock their membership card in all areas of the venue including membership kiosks and tills. Responsible Gambling Officers will be trained to enable these restrictions immediately after a self-exclusion.
- Self-excluded patrons who have an entire venue exclusion and are not a member of the Club will have their details entered into the Circle Scan system to detect when attempting to sign into the venue.
- Members of the Club may request to set account limits and additional controls to their membership card which;
  - Set a maximum transfer limit onto the gaming machine from their cashless gaming account
  - Set maximum net expenditure per week limits
- Player activity statements will be readily available to view and/or print via the membership rewards terminal upon swiping membership card
- All gaming related marketing content will include information on how to make a complaint about the venues responsible conduct of gaming.
- The Club will provide its customers a dedicated email address and phone number to file any complaints in regards to the responsible conduct of gaming. This will put them directly in contact with the Gaming Management Team to respond and action. These contact details will be included within gaming marketing material as well as issued upon request.
- Staff will be trained and informed on ways to report a breach in regulatory requirements to Liquor and Gaming NSW. Additionally, this information will be always available within the harm minimization folder/ register

### Harm Minimisation Systems and Controls

- All members with a current self-exclusion will have their membership card's gaming functionality locked and unable to be used within a gaming machine.
- Non-members with entire venue exclusions will be flagged upon attempting to sign in through the Circle Scan system at the Clubs reception.
- The Club will consider using facial recognition software to identify and prevent self-exclusion breaches

### Digital Gaming Incident Register

- The Club will maintain a Digital Gaming Incident Register which will be used to record all RCG related incidents as well as the following;
  - Requests of player activity statements
  - New self-exclusions
  - Compliance self-audits including call to action.
  - Self-exclusion breaches
  - Soliciting money
  - Requests for counselling information or contact cards.
  - Incidents regarding identified at risk individuals and any actions taken.
  - A record of conversations regarding potential at risk individuals with record of any offered support or services.
- Incidents submitted and recorded within the Digital Gaming Incident Register will be reviewed by the Gaming Management Team and feedback provided to staff and managers on any actions taken.
- The Digital Gaming Incident Register will enable documentation to be uploaded and saved against an incident.
- A summary of all gaming incidents will be provided monthly to be reviewed by the board of directors.
- The Digital Gaming Incident Register will automatically email the Gaming Management Team of any incident that requires a follow up. There will be a selection from the incident criteria for a staff member to select whether a follow up or further action is required

We submit that the above measures will exceed and go “Above & Beyond” that required by legislation and, most importantly, will reduce the risk of gambling harm at the Club and instil responsible gambling practices in staff and patrons.

#### **4. POSITIVE CONTRIBUTION**

In the event that the GMT threshold increase proposed herein is approved, the Club undertakes to provide a positive contribution in the form of a cash contribution to the Responsible Gambling Fund in accordance with section 36A of the Act and as prescribed by the Class 1 Local Impact Assessment process guidelines (Community Benefit).

The LIA guidelines state that the Community Contribution is based on a portion of average annual profit of existing gaming machines, which in practice relates to the most recent full 12 month period of uninterrupted venue trading. In applying the prescribed portion of 15%, multiplied by 20 being the GMT increase sought, per year over 5 years, the Club has calculated a total contribution of \$1,075,440 payable over 5 years.

The Club also undertakes to remit taxes in accordance with the Gaming Machines Tax Act. We estimate that such taxes would exceed \$258,000 per annum.

As noted above, the Club proposes to implement a number of responsible gambling measures that go “above and beyond” that required by law.

The positive contribution will benefit the local community as determined by the Responsible Gambling Fund. In addition, the Club proposes to continue supporting local community groups and charities through the ClubGRANTS program as it has done in previous years.

#### **5. CONCLUSION**

Based on the above findings and Gaming Plan of Management, the Authority can be satisfied that:

- this Class 1 Local Impact Assessment complies with the Act;
- any gambling activities at the Club will be conducted in a responsible manner and will comply with and in many instances exceed its mandatory responsible conduct of gambling obligations;
- the application, if granted, will result in a positive contribution to the local community as outlined above;

Accordingly, we respectfully submit that the Authority consider approval of the Gaming Machine Threshold increase as contemplated herein.

**6. ANNEXURE A – DEMOGRAPHY**

✓ Latest release

# Woolgoolga - Arrawarra

2021 Census All persons QuickStats

Geography type [Statistical Areas Level 2](#)

Area code 104021091



Map data © OpenStreetMap contributors, CC-BY-SA Powered by Esri

	<b>People</b>	<b>14,463</b>
	Male	49.2%
	Female	50.8%
	Median age	43
	<b>Families</b>	<b>3,960</b>
	Average number of children per family	
	for families with children	1.8
	for all families	0.6
	<b>All private dwellings</b>	<b>6,457</b>
	Average number of people per household	2.5
	Median weekly household income	\$1,346
	Median monthly mortgage repayments	\$1,733
	Median weekly rent (a)	\$380

*(a) For 2021, median weekly rent calculations exclude dwellings being occupied rent-free.*

Small random changes have been made to all cell values for privacy reasons. These changes may cause the sum of rows or columns to differ by small amounts from the table totals.

## People and population

<b>People</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Male	7,117	49.2	3,984,166	49.4	12,545,154	49.3
Female	7,347	50.8	4,087,995	50.6	12,877,635	50.7

More information on [Sex \(SEXP\)](#), [Place of usual residence \(PURP\)](#).

Table based on place of usual residence

<b>Indigenous status</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Aboriginal and/or Torres Strait Islander	811	5.6	278,043	3.4	812,728	3.2
Non-Indigenous	12,943	89.5	7,404,499	91.7	23,375,949	91.9
Indigenous status not stated	705	4.9	389,616	4.8	1,234,112	4.9

More information on [Indigenous status \(INGP\)](#).

Table based on place of usual residence

<b>Age</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Median age	43	N/A	39	N/A	38	N/A
0-4 years	794	5.5	468,056	5.8	1,463,817	5.8
5-9 years	848	5.9	500,810	6.2	1,586,138	6.2
10-14 years	900	6.2	501,135	6.2	1,588,051	6.2
15-19 years	718	5.0	457,896	5.7	1,457,812	5.7
20-24 years	588	4.1	496,185	6.1	1,579,539	6.2
25-29 years	870	6.0	555,967	6.9	1,771,676	7.0
30-34 years	1,008	7.0	586,057	7.3	1,853,085	7.3
35-39 years	921	6.4	580,185	7.2	1,838,822	7.2
40-44 years	815	5.6	522,984	6.5	1,648,843	6.5
45-49 years	868	6.0	516,915	6.4	1,635,963	6.4
50-54 years	794	5.5	500,027	6.2	1,610,944	6.3
55-59 years	877	6.1	490,155	6.1	1,541,911	6.1
60-64 years	1,069	7.4	471,628	5.8	1,468,097	5.8
65-69 years	1,193	8.2	416,493	5.2	1,298,460	5.1
70-74 years	917	6.3	372,234	4.6	1,160,768	4.6
75-79 years	553	3.8	268,110	3.3	821,920	3.2
80-84 years	375	2.6	183,409	2.3	554,598	2.2
85 years and over	354	2.4	183,895	2.3	542,342	2.1

More information on [Age \(AGEP\)](#).

Table based on place of usual residence

<b>Registered marital status</b> <i>People aged 15 years and over</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Married	5,571	46.7	3,124,151	47.3	9,665,708	46.5
Separated	502	4.2	209,657	3.2	674,590	3.2
Divorced	1,321	11.1	569,516	8.6	1,831,952	8.8
Widowed	747	6.3	339,990	5.1	1,029,142	5.0
Never married	3,782	31.7	2,358,844	35.7	7,583,393	36.5

**Note:** In December 2017, amendments to the Marriage Act 1961 came into effect enabling marriage equality for all couples. For 2021, registered marriages include all couples.

More information on [Registered marital status \(MSTP\)](#).

Table based on place of usual residence

<b>Social marital status</b> <i>People aged 15 years and over, usually resident and present in the household on Census night</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Registered marriage (a)	5,035	46.3	2,847,936	47.3	8,747,137	46.6
De facto marriage (b)	1,374	12.6	637,046	10.6	2,168,347	11.5
Not married	4,476	41.1	2,532,545	42.1	7,863,322	41.9

*(a) In December 2017, amendments to the Marriage Act 1961 came into effect enabling marriage equality for all couples. For 2021, registered marriages include all couples.*

*(b) De facto marriage is when two people live together as partners who are not in a registered marriage. It includes people who report de facto, partner, common law husband/wife/spouse, lover, girlfriend or boyfriend.*

More information on [Social marital status \(MDCP\)](#)

Table based on place of usual residence

## Education

<b>Type of educational institution attending</b> <i>People attending an educational institution</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		<b>%</b>		<b>%</b>		<b>%</b>
Preschool	293	7.8	167,196	6.8	484,185	6.3
<i>Primary</i>						
Primary - Government	889	23.6	444,985	18.1	1,421,300	18.5
Primary - Catholic	219	5.8	127,487	5.2	396,758	5.2
Primary - other non-Government	48	1.3	77,876	3.2	254,043	3.3
<i>Primary total (a)</i>	<i>1,161</i>	<i>30.8</i>	<i>651,375</i>	<i>26.5</i>	<i>2,075,224</i>	<i>27.0</i>
<i>Secondary</i>						
Secondary - Government	587	15.6	290,414	11.8	934,138	12.2
Secondary - Catholic	127	3.4	126,180	5.1	371,022	4.8
Secondary - other non-Government	59	1.6	94,885	3.9	322,314	4.2
<i>Secondary total (b)</i>	<i>779</i>	<i>20.7</i>	<i>512,195</i>	<i>20.9</i>	<i>1,629,624</i>	<i>21.2</i>
<i>Tertiary</i>						
Tertiary - Vocational education (including TAFE and private training providers)	360	9.5	207,586	8.5	601,901	7.8
Tertiary - University or other higher education	299	7.9	375,032	15.3	1,185,450	15.4
<i>Tertiary total (c)</i>	<i>661</i>	<i>17.5</i>	<i>583,617</i>	<i>23.8</i>	<i>1,789,994</i>	<i>23.3</i>
Other	78	2.1	74,331	3.0	242,821	3.2
Not stated	796	21.1	465,268	19.0	1,456,618	19.0

(a) Includes Primary - not further defined.

(b) Includes Secondary - not further defined.

(c) Includes Tertiary - not further defined.

More information on [Type of educational institution attending \(TYPP\)](#)

Table based on place of usual residence

## Cultural diversity

<b>Ancestry, top responses</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
English	5,865	40.6	2,404,990	29.8	8,385,928	33.0
Australian	5,192	35.9	2,307,549	28.6	7,596,753	29.9
Irish	1,682	11.6	735,340	9.1	2,410,833	9.5
Scottish	1,517	10.5	620,363	7.7	2,176,777	8.6
Australian Aboriginal	779	5.4	259,592	3.2	741,307	2.9

**Note 1:** Respondents had the option of reporting up to two ancestries on their Census form, and this is captured by the Ancestry multi response (ANCP) variable used in this table. Therefore, the sum of all ancestry responses for an area will not equal the total number of people in the area.

**Note 2:** Calculated percentages represent a proportion of the number of people in the area (including those who did not state an ancestry). In 2016 QuickStats percentages were based on total number of responses and will not be comparable to this table.

More information on [Ancestry multi response \(ANCP\)](#)

Table based on place of usual residence

<b>Country of birth, top responses</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Australia	11,030	76.3	5,277,497	65.4	17,019,815	66.9
<i>Other top responses:</i>						
India	821	5.7	208,962	2.6	673,352	2.6
England	459	3.2	231,385	2.9	927,490	3.6
New Zealand	187	1.3	118,527	1.5	530,492	2.1
Malaysia	123	0.9	39,555	0.5	165,616	0.7
Tonga	81	0.6	6,850	0.1	12,260	0.0

More information on [Country of birth of person \(BPLP\)](#)

Table based on place of usual residence

<b>Country of birth of parents</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Both parents born overseas	3,333	23.0	3,181,894	39.4	9,321,603	36.7
Father only born overseas	851	5.9	509,789	6.3	1,670,476	6.6
Mother only born overseas	701	4.8	369,492	4.6	1,257,942	4.9
Both parents born in Australia	8,760	60.6	3,529,168	43.7	11,663,577	45.9
Not stated	819	5.7	481,824	6.0	1,509,188	5.9

**Note:** For the 2021 Census, guidance was provided to respondents on how to answer for mother/father if their birth parent is unknown or they have same-sex parents.

More information on [Country of birth of parents \(BPPP\)](#).

Table based on place of usual residence

<b>Country of birth of father, top stated responses</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Australia	9,497	65.7	3,909,559	48.4	12,959,282	51.0
India	1,229	8.5	288,030	3.6	935,066	3.7
England	869	6.0	412,867	5.1	1,626,778	6.4
New Zealand	258	1.8	155,208	1.9	673,661	2.6
Scotland	140	1.0	69,657	0.9	272,233	1.1

**Note:** For the 2021 Census, guidance was provided to respondents on how to answer for father if their birth parent is unknown or they have same-sex parents.

More information on [Country of birth of father \(BPMP\)](#).

Table based on place of usual residence

<b>Country of birth of mother, top stated responses</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Australia	9,654	66.7	4,053,583	50.2	13,383,605	52.6
India	1,286	8.9	282,630	3.5	917,541	3.6
England	760	5.3	365,398	4.5	1,488,479	5.9
New Zealand	265	1.8	148,110	1.8	650,743	2.6
Malaysia	127	0.9	49,247	0.6	205,254	0.8

**Note:** For the 2021 Census, guidance was provided to respondents on how to answer for mother if their birth parent is unknown or they have same-sex parents.

More information on [Country of birth of mother \(BPPF\)](#).

Table based on place of usual residence

<b>Religious affiliation, top responses</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
No Religion, so described	6,128	42.4	2,644,165	32.8	9,767,448	38.4
Anglican	2,091	14.5	960,305	11.9	2,496,273	9.8
Catholic	1,984	13.7	1,807,730	22.4	5,075,907	20.0
Sikhism	1,328	9.2	47,165	0.6	210,400	0.8
Not stated	957	6.6	548,340	6.8	1,751,052	6.9

**Note:** 'No Religion, so described' does not include those who reported Secular and Other Spiritual Beliefs such as Atheism, Agnosticism and Own Spiritual Beliefs.

In Woolgoolga - Arrawarra, Secular Beliefs and Other Spiritual Beliefs and No Religious Affiliation was the largest broad group religious group reported overall (45.9%) (excludes Not stated). The broad group level is the highest and most general level of the [Australian Standard Classification of Religious Groups, 2016](#).

**Note:** 'Secular Beliefs and Other Spiritual Beliefs and No Religious Affiliation', comprises entities which are identifiable and useful groupings which, while not satisfying the criteria of a religion, are necessary to enable the capture of the full range of responses to questions on religious affiliation.

More information on [Religious affiliation \(RELP\)](#).

Table based on place of usual residence

<b>Language used at home, top responses</b> <b>(other than English)</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Punjabi	1,312	9.1	53,460	0.7	239,033	0.9
Mandarin	146	1.0	270,685	3.4	685,274	2.7
Tongan	81	0.6	11,725	0.1	20,757	0.1
Malay	56	0.4	3,725	0.0	21,324	0.1
German	43	0.3	20,161	0.2	70,247	0.3
English only used at home	11,552	79.9	5,457,982	67.6	18,303,662	72.0
Households where a non-English language is used	682	12.7	856,911	29.5	2,295,688	24.8

More information on [Language used at home \(LANP\)](#).

Languages used at home data is based on place of usual residence

Households where a non-English language is used, is based on place of enumeration

## Income and work

<b>Median weekly incomes (a)</b> <i>People aged 15 years and over</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Personal (b)	\$674	N/A	\$813	N/A	\$805	N/A
Family (c)	\$1,602	N/A	\$2,185	N/A	\$2,120	N/A
Household (d)	\$1,346	N/A	\$1,829	N/A	\$1,746	N/A

(a) Incomes are collected in ranges. The medians are then calculated using information from the Survey of Income and Housing.

(b) Excludes people aged 15 years and over who did not state their income.

(c) Excludes families where at least one family member aged 15 years and over did not state their income.

(d) Excludes households where at least one household member aged 15 years and over did not state their income.

More information on [Total personal income \(INCP\)](#), [Total family income \(FINF\)](#), [Total household income \(HIND\)](#)

Personal income data is based on place of usual residence

Family and household income data is based on place of enumeration

## Unpaid work and care

<b>Unpaid work and care</b> <i>People aged 15 years and over</i>	<b>Woolgoolga - Ararwarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Did unpaid domestic work (week before Census Night)	8,084	67.8	4,392,869	66.5	14,077,657	67.7
Provided unpaid care for child/children (during two weeks before Census Night)	3,054	25.6	1,669,763	25.3	5,471,756	26.3
Provided unpaid assistance to a person with a disability, health condition or due to old age (during two weeks before Census Night)	1,534	12.9	759,383	11.5	2,476,681	11.9
Did voluntary work through an organisation or group (last 12 months)	1,815	15.2	857,891	13.0	2,933,646	14.1

More information on [Unpaid domestic work \(DOMP\)](#), [Unpaid child care \(CHCAREP\)](#), [Unpaid assistance to a person with a disability, health condition, or due to old age \(UNCAREP\)](#), [Voluntary work for an organisation or group \(VOLWP\)](#).

Table based on place of usual residence

<b>Unpaid domestic work, number of hours</b> <i>People aged 15 years and over</i>	<b>Woolgoolga - Ararwarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Less than 5 hours	2,132	17.9	1,244,306	18.8	4,117,135	19.8
5 to 14 hours	3,295	27.6	1,748,728	26.5	5,663,904	27.3
15 to 29 hours	1,584	13.3	811,397	12.3	2,511,024	12.1
30 hours or more	1,069	9.0	588,433	8.9	1,785,591	8.6

**Note:** Measures the time spent during the week before the Census doing domestic work without pay for themselves and their household.

More information on [Unpaid domestic work: number of hours \(DOMP\)](#).

Table based on place of usual residence

## Health

<b>Type of long-term health condition</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Arthritis	1,756	12.1	679,359	8.4	2,150,396	8.5
Asthma	1,119	7.7	625,835	7.8	2,068,020	8.1
Cancer (including remission)	560	3.9	227,981	2.8	732,152	2.9
Dementia (including Alzheimer's)	145	1.0	62,706	0.8	189,162	0.7
Diabetes (excluding gestational diabetes)	623	4.3	388,747	4.8	1,198,721	4.7
Heart disease (including heart attack or angina)	785	5.4	316,840	3.9	999,096	3.9
Kidney disease	137	0.9	77,272	1.0	231,777	0.9
Lung condition (including COPD or emphysema)	451	3.1	135,909	1.7	441,109	1.7
Mental health condition (including depression or anxiety)	1,436	9.9	646,412	8.0	2,231,543	8.8
Stroke	185	1.3	73,269	0.9	234,609	0.9
Any other long-term health condition(s)	1,158	8.0	626,827	7.8	2,041,929	8.0
No long-term health condition(s)	8,154	56.4	4,925,422	61.0	15,292,718	60.2
Not stated	1,172	8.1	654,833	8.1	2,066,251	8.1

**Note 1:** Respondents had the option of reporting multiple long-term health conditions. Therefore, the sum of all long-term health condition responses for an area will not equal the total number of people in the area.

**Note 2:** Calculated percentages represent a proportion of the number of people in the area (including those who did not answer the long-term health conditions question).

More information on [Type of long-term health condition \(LTHP\)](#)

Table based on place of usual residence

<b>Count of selected long-term health conditions</b> <i>All people</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
None of the selected conditions	8,653	59.8	5,240,109	64.9	16,302,537	64.1
One condition	2,988	20.7	1,480,498	18.3	4,791,516	18.8
Two conditions	1,046	7.2	456,604	5.7	1,490,344	5.9
Three or more conditions	608	4.2	240,117	3.0	772,142	3.0
Not stated	1,172	8.1	654,833	8.1	2,066,251	8.1

**Note:** Selected long-term health conditions include arthritis, asthma, cancer (including remission), dementia (including Alzheimer's), diabetes (excluding gestational diabetes), heart disease (including heart attack or angina), kidney disease, lung condition (including COPD or emphysema), mental health condition (including depression or anxiety) and stroke. Other long-term health conditions are not included in this count.

More information on [Count of selected long-term health conditions \(CLTHP\)](#).

Table based on place of usual residence

## Australian Defence Force service

<b>Australian Defence Force Service</b> <i>People aged 15 years and over</i>	<b>Woolgoolga - Ararwarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Currently serving	18	0.2	24,512	0.4	84,865	0.4
Previously served (and not currently serving)	386	3.2	127,657	1.9	496,276	2.4
Has never served	10,832	90.9	6,050,636	91.6	18,954,152	91.2
Not stated	687	5.8	399,351	6.0	1,249,493	6.0

**Note:** Australian Defence Force Service includes service in the Regular and/or Reserves service. Includes Royal Australian Navy, Australian Army, Royal Australian Air Force, Second Australian Imperial Force, National Service and NORFORCE. Excludes service for non-Australian defence forces.

More information on [Australian Defence Force service \(ADFP\)](#).

Table based on place of usual residence

## Families

<b>Family composition</b> <i>People aged 15 years and over</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Couple family without children	1,807	45.6	809,586	37.9	2,608,834	38.8
Couple family with children	1,445	36.5	954,588	44.7	2,944,140	43.7
One parent family	661	16.7	337,729	15.8	1,068,268	15.9
Other family	51	1.3	34,061	1.6	108,941	1.6

More information on [Family composition \(FMCF\)](#)

Table based on place of enumeration

<b>Single (or lone) parents</b> <i>Proportion of the total single (or lone) parent population</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Male	N/A	20.9	N/A	19.0	N/A	19.6
Female	N/A	78.2	N/A	81.0	N/A	80.4

More information on [Sex of lone parent \(SLPP\)](#)

Table based on place of enumeration

## Dwellings

<b>Dwelling count</b> <i>Private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Occupied private dwellings	5,365	90.0	2,900,468	90.6	9,275,217	89.9
Unoccupied private dwellings	596	10.0	299,524	9.4	1,043,776	10.1

More information on [Dwelling type \(DWTD\)](#).

Table based on place of enumeration

<b>Dwelling structure</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
Separate house	4,798	89.4	1,902,734	65.6	6,710,582	72.3
Semi-detached, row or terrace house, townhouse etc	339	6.3	340,582	11.7	1,168,860	12.6
Flat or apartment	95	1.8	630,030	21.7	1,319,095	14.2
Other dwelling	97	1.8	19,374	0.7	54,711	0.6

More information on [Dwelling structure \(STRD\)](#).

Table based on place of enumeration

<b>Number of bedrooms</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Arrawarra</b>	<b>%</b>	<b>New South Wales</b>	<b>%</b>	<b>Australia</b>	<b>%</b>
None (includes studio apartments or bedsitters)	39	0.7	21,051	0.7	44,864	0.5
1 bedroom	233	4.3	190,792	6.6	488,681	5.3
2 bedrooms	1,034	19.3	657,578	22.7	1,768,530	19.1
3 bedrooms	2,032	37.8	1,006,121	34.7	3,617,803	39.0
4 or more bedrooms	1,907	35.5	983,314	33.9	3,224,351	34.8
Number of bedrooms not stated	124	2.3	41,623	1.4	130,989	1.4
Average number of bedrooms per dwelling	3.2	N/A	3.1	N/A	3.1	N/A
Average number of people per household	2.5	N/A	2.6	N/A	2.5	N/A

More information on [Number of bedrooms in a private dwelling \(BEDD\)](#), [Number of persons usually resident in dwelling \(NPRD\)](#).

Table based on place of enumeration

<b>Number of registered motor vehicles</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Ararwarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
None	204	3.8	262,031	9.0	673,969	7.3
1 motor vehicle	1,965	36.6	1,096,761	37.8	3,353,737	36.2
2 motor vehicles	2,023	37.7	989,258	34.1	3,366,738	36.3
3 or more vehicles	1,057	19.7	508,694	17.5	1,745,924	18.8
Number of motor vehicles not stated	114	2.1	43,732	1.5	134,848	1.5

**Note:** Motor vehicles excludes motorbikes, motor scooters and heavy motor vehicles.

More information on [Number of registered motor vehicles \(VEHD\)](#).

Table based on place of enumeration

## Housing

<b>Household composition</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Family households	3,794	70.7	2,065,107	71.2	6,542,648	70.5
Single (or lone) person households	1,352	25.2	723,716	25.0	2,370,742	25.6
Group households	221	4.1	111,646	3.8	361,822	3.9

More information on [Household composition \(HHCD\)](#).

Table based on place of enumeration

<b>Tenure type</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Owned outright	2,253	42.0	914,537	31.5	2,872,331	31.0
Owned with a mortgage (a)	1,573	29.3	942,804	32.5	3,242,449	35.0
Rented (b)	1,332	24.8	944,585	32.6	2,842,378	30.6
Other tenure type (c)	83	1.5	55,931	1.9	181,518	2.0
Tenure type not stated	119	2.2	42,613	1.5	136,538	1.5

(a) Includes dwellings purchased under a shared equity scheme.

(b) Excludes dwellings being occupied rent-free, this is not comparable to 2016 QuickStats data.

(c) Comprises dwellings occupied rent free, occupied under a life tenure scheme and other tenure type.

More information on [Tenure type \(TEND\)](#).

Table based on place of enumeration

<b>Household income</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Less than \$650 total household weekly income (a)	N/A	20.6	N/A	16.3	N/A	16.5
More than \$3,000 total household weekly income (a)	N/A	13.7	N/A	26.9	N/A	24.3

(a) Percentages (%) exclude dwellings with 'Partial income stated' or 'All incomes not stated.'

More information on [Total household income \(weekly\) \(HIND\)](#).

Table based on place of enumeration

<b>Rent weekly payments</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) being rented</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Median rent (a)	380	N/A	420	N/A	375	N/A
Renter households where rent payments are less than or equal to 30% of household income (b)	656	49.2	529,731	56.1	1,667,080	58.7
Renter households with rent payments greater than 30% of household income (b)	564	42.3	335,404	35.5	915,317	32.2
Unable to determine (c)	118	8.9	79,448	8.4	259,992	9.1

(a) Median rent calculations exclude dwellings being occupied rent-free, this is not comparable to 2016 QuickStats data.

(b) This is not comparable with historical QuickStats, as applicable households included in this calculation have changed. For details on how Household income is derived please refer to [RAID](#).

(c) Unable to determine includes those households in which income and/or housing costs were not, or were only partially stated, by persons in the household.

More information on [Rent payments \(weekly\) \(RNTD\)](#), [Rent affordability indicator \(RAID\)](#).

Table based on place of enumeration

<b>Mortgage monthly repayments</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) owned with a mortgage or purchased under a shared equity scheme</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Median mortgage repayments	1,733	N/A	2,167	N/A	1,863	N/A
Owner with mortgage households where mortgage repayments are less than or equal to 30% of household income (a)	1,128	71.7	677,486	71.9	2,398,902	74.0
Owner with mortgage households with mortgage repayments greater than 30% of household income (a)	248	15.8	163,060	17.3	468,817	14.5
Unable to determine (b)	196	12.5	102,255	10.8	374,734	11.6

(a) This is not comparable with historical QuickStats, as applicable households included in this calculation have changed. For details on how Household income is derived please refer to [MAID](#).

(b) Unable to determine includes those households in which income and/or housing costs were not, or were only partially stated, by persons in the household.

More information on [Mortgage repayments \(monthly\) \(MRED\)](#), [Mortgage affordability indicator \(MAID\)](#).

Table based on place of enumeration

## Aboriginal and/or Torres Strait Islander peoples

<b>People characteristics</b> <i>Aboriginal and/or Torres Strait Islander people</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Male	427	52.5	138,179	49.7	403,709	49.7
Female	386	47.5	139,862	50.3	409,025	50.3
Median age	22	N/A	23	N/A	24	N/A

More information on [Sex \(SEXP\)](#), [Indigenous status \(INGP\)](#)

Table based on place of usual residence

<b>Dwelling characteristics</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) where at least one person was Aboriginal and/or Torres Strait Islander</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Average number of people per household	3.3	N/A	3.1	N/A	3.1	N/A
Average number of people per bedroom	1	N/A	1	N/A	1	N/A
Median weekly household income (a)	1,538	N/A	1,558	N/A	1,507	N/A

(a) Excludes households where at least one person aged 15 years and over in the household did not state their income.

More information on [Number of bedrooms in a private dwelling \(BEDD\)](#), [Household composition \(HHCD\)](#), [Total household income \(HIND\)](#), [Indigenous household indicator \(INGDWTD\)](#)

Table based on place of enumeration

<b>Mortgage and rent</b> <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) where at least one person was Aboriginal and/or Torres Strait Islander</i>	<b>Woolgoolga - Arrawarra</b>		<b>New South Wales</b>		<b>Australia</b>	
		%		%		%
Median weekly rent (a)	400	N/A	340	N/A	300	N/A
Median monthly mortgage repayments	1,846	N/A	1,755	N/A	1,721	N/A

(a) Median rent calculations exclude dwellings being occupied rent-free, this is not comparable to 2016 QuickStats data.

More information on [Rent weekly payments \(RNTD\)](#), [Mortgage monthly repayments \(MRED\)](#), [Indigenous household indicator \(INGDWTD\)](#)

Table based on place of enumeration

Please note that there are small random adjustments made to all cell values to protect the confidentiality of data. These adjustments may cause the sum of rows or columns to differ by small amounts from table totals.