

Message from the General Chairs and Program Chairs

CBI 2022

The IEEE International Conference on Business Informatics (CBI) series encourages a broad understanding of Business Informatics research, and intends to promote its many different facets, theoretical foundations and experiential body of knowledge. In doing so, the CBI series has proven to be a fertile ground for research with high impact, and a hub for multidisciplinary research with contributions from Management Science, Organization Science, Economics, Information Systems, Computer Science, and Informatics.

In this 2022 edition, we have issued a call-for-papers featuring the following tracks:

- Enterprise Modelling, Engineering and Architecture
- Data and AI Applications for Business
- Business Process Management
- Information Systems Engineering, Management and Governance
- Business Innovation and Digital Transformation
- Information Systems Risk, Security, and Resilience
- General topics

We selected 25 papers out of 68 submissions (37%) for presentation at the main conference and publication in this volume of the proceedings.

Each submission was reviewed by three Program Committee members and received a recommendation from the corresponding Track Chairs. In addition, 8 papers were selected for publication in the companion workshop proceedings and were presented at the CBI Forum along with papers accepted for the three workshops. The CBI Forum targets research in progress, novel ideas, discussion papers, etc.

In addition to the technical sessions, we had two excellent keynote speeches planned for the second and third days of the conference: Prof. Roel Wieringa (University of Twente) will talk about "Design Science Methodology for Business Informatics" and Prof. Ricardo Pérez-Castillo (University of Castilla-La Mancha) will talk about "Business Information Systems in the Quantum Era".

The conference is hosted in the New University building at the campus of the VUA Amsterdam, The Netherlands.

The organization of this conference was only possible through the help and commitment of many people. We would like to thank all contributing authors. We would also like to thank the program committee and track chairs that guided us through the review process. Lastly, we would like to thank the whole organizing team for their excellent work.

May 2022

Jaap Gordijn, *VU Amsterdam, The Netherlands*

Geert Poels, *University of Gent, Belgium*

Miguel Mira da Silva, *Instituto Superior Técnico, Lisbon, Portugal*